September 2012

Dear Campus Community Member:

Thank you for taking the time to read this publication. It is packed with helpful information about safety and security on our campus.

We are a professional, full-service law enforcement agency with responsibility to provide police services to all areas of our campus community. In 2009, we became the first police agency in the Big Ten Conference and only the tenth of more than 600 agencies in the state to earn a very prestigious national accreditation through the Commission on Accreditation for Law Enforcement Agencies. We were reaccredited this summer. We are committed to establishing a partnership with the community to address safety concerns, reduce crime and improve quality-of-life issues.

This report is part of our on-going effort to inform you of the safety programs and services available to the University community, the crimes that are reported to our police and security personnel, and the steps you can take to maintain a safe and secure campus. It also is provided as our compliance document as called for under the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act as well as the Annual Fire Safety Report as required by the Higher Education Opportunity Act.

We take the commission of crimes against our students, faculty, staff and visitors personally, and aggressively investigate reported crimes. We also collaborate with other law enforcement agencies and campus groups to reduce crime on campus.

Additionally, we have many other programs that continue to enhance the security and safety of our campus community. We welcome you to visit our department for a tour or even participate in our “ride along” program and meet our officers.

Prevention, however, is the best cure for crime. We must ensure that our persons and property are secure and protected by a responsible, vigilant and caring population of involved people who report suspicious and unlawful behavior immediately to the University Police. This also contributes to our University’s educational initiative of “Expect Respect. Give It. Get It.™” Please do your part by getting involved and securing your property. Let’s work together to keep campus safe.

Sincerely,

Joe Piersante
Chief of Police
Michigan state law requires that the law enforcement officer responding to your case, provide you with this information if you have been a victim of:

- Any felony
- Any other crime for which the offender, upon conviction, may be punished by imprisonment for more than one year.

If emergency medical aid is necessary, it may be obtained at University Health Service (734) 763-4511, University Hospital Emergency Room (734) 936-6666, or St. Joseph Hospital Emergency Room (734) 712-3000. Transportation is available through your local emergency medical service by dialing 911.

Other available resources include:

- Sexual Assault Prevention & Awareness Center (SAPAC) (734) 764-7771
- Counseling and Psychological Services (CAPS) (734) 764-8312
- Office of Student Conflict Resolution (OSCR) (734) 936-6308
- Dean of Students Office (734) 764-7420
- Faculty and Staff Assistance Program (FASAP) (734) 936-8660
- www.umich.edu/~sapac/
- www.umich.edu/~caps/
- www.oscr.umich.edu
- www.umich.edu/~dofs/
- www.umich.edu/~fasap/

Information regarding victim/witness assistance is available 24 hours a day by contacting the U-M Police Department at (734) 763-3434.

Victim’s compensation benefits may be available under certain conditions.

To apply or if you have questions contact:

Crime Victim’s Compensation Board
Lewis Cass Building
320 South Walnut Street
Lansing, MI 48933
Phone: Toll Free (877) 251-7373 or (517) 373-7373

Information pertaining to victim’s rights may be obtained by contacting the Washtenaw County Prosecuting Attorney’s Office:

Prosecutor Brian L. Mackie
P.O. Box 8645
200 N. Main Street
Ann Arbor, MI 48107
Phone: (734) 222-6620
Victim/Witness Unit: (734) 222-6650

If you would like to know the status of your case, be notified of an arrest in your case or the release of the person arrested, or both, you should contact the U-M Police Department at (734) 763-3434 and inform us.

University of Michigan Police Department
Call 911 from a campus phone or (734) 763-1131 from a cell phone.
Or U-M’s Anonymous Tip Line (800) 863-1355.
www.police.umich.edu
This handbook is intended to be used by University of Michigan students, staff, faculty and visitors. It provides useful information and references for issues relating to campus safety. It is organized into the following major sections:

- the **Quick Reference** section lists Emergency Services and provides numbers for safety, security, and medical; counseling; health, mental health, substance abuse; transportation; and U of M resources;
- the **Crime Statistics** section lists statistics of crimes reported on and near campus in the past three years;
- the **Annual Fire Safety Report** includes fire statistics for on-campus student housing facilities, description of fire safety systems in each housing facility as well as additional fire safety information;
- the **Campus Safety** section details safety on campus, offers some risk reduction techniques, and describes services available on- and off-campus;
- the **University Policies and State Laws** section provides details of University and State of Michigan rules, regulations and laws regarding safety issues such as sexual assault, harassment, stalking, alcohol, drugs, fire setting, false alarms, weapons possession, access control and sex offender registry;
- the **Safety and Health-Related Resources, Counseling and Support Services, and University Programs** section describes police agencies, on-campus support services, off-campus support services, and University programs that address issues of safety, health, mental health, discrimination, conflict and conflict resolution.

This Annual Security Report (ASR), which is compiled and published by the U-M Police Department, defines types of crimes which may occur, suggests safety tips to help ensure one’s safety and the safety of one’s belongings, and identifies related safety programs and resources in an effort to promote a safe and secure environment. Safety is ultimately the responsibility of the individual and his or her cooperation is essential to improve security for everyone.

This handbook is published each year by October 1 to meet the requirement of the Crime Awareness and Campus Security Act of 1990 to publish an Annual Security Report. UMPD works with many other departments on campus, such as the Dean of Students Office, the Office of Student Conflict Resolution, Division of Student Affairs and the U-M Health System, as well as other agencies off campus, including law enforcement agencies and emergency service providers, to compile this information. It also is intended to meet the requirements of the Higher Education Opportunity Act to publish an Annual Fire Safety Report (AFSR).

Additional copies of the U-M ASR/AFSR can be obtained by calling (734) 763-3434. The official crime statistics section (complete with status updates after Aug. 1, 2012) can be viewed at www.police.umich.edu.

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Campus Safety Handbook
Fall 2012
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Safety, Security, Medical

U-M Police Department
24 hrs/day, 7 days/wk  (on-campus)
Emergency  9-1-1
Non-emergency  (734) 763-1131
Emergency text  377911

Ann Arbor Fire Department
Emergency  9-1-1
Non-emergency  (734) 794-6961

Ann Arbor Police Department  (off-campus)
24 hrs/day, 7 days/wk
Emergency  9-1-1
Non-emergency  (734) 994-2911
Police Desk  (734) 794-6920
Police Tip Line  (734) 794-6939
Neighborhood Watch & Crime prevention  (734) 794-6900 x 49346

Huron Valley Ambulance
24 hrs/day, 7 days/wk  (734) 994-4111

St. Joseph Mercy Hospital Emergency
24 hrs/day, 7 days/wk  (734) 712-3000

University of Michigan Hospital
24 hrs/day, 7 days/wk  (734) 936-4000

U-M Department of Occupational Safety and Environmental Health
7:30 am - 4:30 pm, M - F  (734) 647-1143
For after hours emergencies, contact UMPD

U-M Office of Campus Sustainability
7:30am-4:30pm M-F  (734) 647-3120

U-M Office of Emergency Preparedness
7:30am-4:30pm M-F  (734) 615-5781
After hours, contact UMPD

Counseling

Counseling and Psychological Services
8 am - 7 pm, M - Th  (734) 764-8312
8 am - 5 pm, F
Fall and Winter: 8 am - 8 pm, Tu

Domestic Violence Project / SafeHouse Center
9 am - 5 pm, M - F  (734) 973-0242
24 hrs/day (help line)  995-5444

UMHS Employee Assistance Program
Appts. 8 am - 5 pm, M - F  (734) 763-5409
Counselors available 24 hrs/day, 7 days/wk

Faculty and Staff Assistance Program
8 am - 6 pm, M
8 am - 5 pm, Tu - F  (734) 936-8660

Spectrum Center
9 am - 5 pm, M - F  (734) 763-4186

National Domestic Violence Hotline
24 hrs/day, 7 days/wk  1-800-799-7233
TDD #  1-800-787-3224

Sexual Assault Prevention and Awareness Center (SAPAC)
24 hrs/day, 7 days/wk
Crisis line  (734) 936-3333
9 am - 5 pm, M - F  (734) 764-7771

S.O.S. Community Services
Business Office  (734) 485-8730
9 am - 5 pm, M - F

Health, Mental Health, Substance Abuse

Alcohol and Drug Information
24 hrs/day, 7 days/wk  1-800-729-6686

University Health Service
General Information  (734) 764-8320
Appointments  (734) 764-8325
After-hours (urgent advice)  (866) 204-1082
www.uhs.umich.edu
8 am - 5:30 pm  M, T, W
9 am - 5:30 pm  Th
8 am - 4:30 pm  F
9 am - noon  Sat
Hours are reduced during spring/summer terms, semester breaks and holidays.
Department hours may vary from UHS building hours.

National Center on Drug Abuse Hotline
24 hrs/day, 7 days/wk  1-800-662-HELP

University of Michigan Hospital
Psychiatric Emergency Hotline
24 hrs/day, 7 days/wk  (734) 996-4747
Emergency Medical Services
24 hrs/day, 7 days/wk  (734) 936-6666

U-M Addiction Treatment Services
8 am - 8:30 pm, M - Th  (734) 764-9190
8 am - 5 pm, F

U-M Alcohol and Other Drug Prevention Program  (734) 615-7694
MHealthy Alcohol Management Program  (734) 998-2017
Transportation

SafeRide (734) 647-8000
Emergency Ride Home (734) 763-1131
State Street Ride (734) 547-2222
(M-F 10pm - 6am)

U-M Resources

Office of Academic Multicultural Initiatives
8 am - 5 pm, M - F (734) 936-1055
Anonymous Tip Line (800) 863-1355
Center for the Education of Women
8 am - 7 pm, M (734) 764-6005
8 am - 5 pm, Tu - F
Mediation Services for Faculty & Staff
8 am - 5 pm, M - F (734) 615-4789
Other appointments available
Multi-Ethnic Student Affairs
9 am - 5:30 pm, M - F (734) 763-9044
Office of Institutional Equity
8 am - 5 pm, M - F (734) 763-0235
After hours by appointment only
Ombuds Office
8 am - 5 pm, M - F (734) 763-3545
Risk Management Services
8 am - 5 pm, M - F (734) 764-2200
Office of Student Conflict Resolution (OSCR)
8 am - 5 pm, M - F (734) 936-6308
Call for an appointment or stop by the office
WorkConnections Office (734) 615-0643
Toll Free (877) 869-5266
8 am - 5 pm, M - F

My Phone Numbers

Emergency Services

Fire Police or Medical Emergencies

Dial 9-1-1

or pick up an emergency blue light campus phone or a carport emergency phone located in University-owned parking structures. There is no need to dial; simply lifting the receiver or pushing the button alerts the Department of Public Safety.

Dialing 9-1-1 from a University phone, you will be connected with: The U-M Police Department.

Dialing 9-1-1 from a non-University phone, you will be connected with: The Ann Arbor Police Department or Washtenaw County Sheriff’s Department.

All students, faculty, and staff are encouraged to promptly and accurately report all suspicious activity to the U-M Police Department and/or other appropriate authority.
2. Crime Statistics

CRIME STATISTICS

The U-M Police Department prepares this report to comply with the Jeanne Clery Disclosure of Campus Security Policy and Crime Statistics Act. The full text of this report can be located on the UMPD website at http://police.umich.edu/docs/clery.pdf. This report is prepared in cooperation with the Ann Arbor Police Department and other law enforcement agencies surrounding the Ann Arbor campus and outlying areas as well as those with police jurisdiction for other U-M properties in other cities such as Detroit and Southfield, and the Division of Student Affairs, including University Housing and the Office of Student Conflict Resolution (OSCR).

Campus crime, arrest and referral statistics include those reported to UMPD, designated campus officials (including but not limited to directors, deans, department heads, human resources staff, judicial affairs, advisors to students/student organizations, athletic coaches), and law enforcement agencies.

Campus “Professional Counselors” such as Counseling and Psychological Services (CAPS) and Sexual Assault Prevention and Awareness Center (SAPAC) staff, when acting as such, are not considered to be a campus security authority and are not required to report crimes for inclusion into the Annual Security Report. However, as a matter of policy, they are encouraged to inform persons being counseled of the procedures to report crimes on a voluntary basis for inclusion into the annual crime statistics. A professional counselor is defined as an employee whose official responsibilities include providing psychological counseling to members of the University community and who is functioning within the scope of his or her license or certification or under the supervision of a professional counselor.

Each year, an e-mail notification is made to all enrolled students, faculty and staff that provides the website address to access this report. Copies of this report also may be obtained at the U-M Police Department in the Campus Safety Services Building at 1239 Kipke Dr., east of Crisler Center or by calling (734) 763-3434. All prospective students and employees are informed in application packets of the report’s existence and the website address where it can be found.

The following crimes that manifest evidence of prejudice based on race, religion, sexual orientation, gender, disability or ethnicity were reported the past three years:

- one UMPD report in 2011 on-campus of vandalism with sexual orientation bias
- one UMPD report in 2011 on-campus of simple assault with sexual orientation bias
- one Ann Arbor Police report in 2011 non-campus of simple assault with sexual orientation bias
- one report in 2011 to non-police on-campus of simple assault with sexual orientation bias
- two reports in 2011 to non-police on-campus of intimidation with gender bias
- one report in 2011 to non-police non-campus of intimidation with sexual orientation bias
- two reports in 2011 to non-police on-campus in residence halls of vandalism with racial bias
- one UMPD report in 2010 on-campus in a residence hall of stalking with sexual orientation bias
- four UMPD reports in 2010 on-campus of vandalism with racial bias, one of which was in a residence hall
- one UMPD report in 2010 on-campus of simple assault with sexual orientation bias
- one UMPD report in 2010 to non-police on-campus in a residence hall of intimidation with religious bias
- one UMPD report in 2009 on-campus of vandalism with racial bias
- one UMPD report in 2009 on-campus of ethnic intimidation with racial bias

See pages 9-10 for definitions.

See pages 20-21 for “On-Campus Property” locations.

Reports made to U-M’s Sexual Assault Prevention And Awareness Center (SAPAC)*

<table>
<thead>
<tr>
<th>Offense</th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sexual Assault</td>
<td>45</td>
<td>50</td>
<td>44</td>
</tr>
<tr>
<td>Intimate Partner Violence</td>
<td>35</td>
<td>13</td>
<td>11</td>
</tr>
<tr>
<td>Stalking</td>
<td>22</td>
<td>12</td>
<td>12</td>
</tr>
<tr>
<td>Sexual Harassment</td>
<td>11</td>
<td>11</td>
<td>7</td>
</tr>
</tbody>
</table>

* This chart represents all incidents reported to SAPAC during the year, including incidents on and off campus (including out of state) as well as incidents that occurred this year or in previous years. Perpetrators could be strangers, friends, family members or acquaintances.

Larcenies On Campus

<table>
<thead>
<tr>
<th>Offense</th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Theft from a Building</td>
<td>573</td>
<td>572</td>
<td>423</td>
</tr>
<tr>
<td>Theft from a Coin-Operated Machine</td>
<td>1</td>
<td>2</td>
<td>6</td>
</tr>
<tr>
<td>Theft from a Motor Vehicle</td>
<td>79</td>
<td>79</td>
<td>52</td>
</tr>
<tr>
<td>Theft of Motor Vehicle Parts or Accessories</td>
<td>4</td>
<td>21</td>
<td>4</td>
</tr>
<tr>
<td>All Other Larcenies</td>
<td>129</td>
<td>166</td>
<td>132</td>
</tr>
<tr>
<td><strong>Totals</strong></td>
<td><strong>786</strong></td>
<td><strong>840</strong></td>
<td><strong>617</strong></td>
</tr>
<tr>
<td>Offense</td>
<td>2009 Reported to UMPD</td>
<td>2009 Reported to Other Police</td>
<td>2009 Reported to Non-Police</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>-----------------------</td>
<td>------------------------------</td>
<td>----------------------------</td>
</tr>
<tr>
<td>Murder/Non-negligent Manslaughter</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Negligent Manslaughter</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Forcible Rape</td>
<td>1</td>
<td>0</td>
<td>5</td>
</tr>
<tr>
<td>Forcible Sodomy</td>
<td>2</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Sexual Assault With An Object</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Forcible Fondling</td>
<td>4</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Incest</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Statutory Rape</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Robbery</td>
<td>4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Aggravated Assault</td>
<td>6</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>Arson</td>
<td>4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Burglary</td>
<td>25</td>
<td>0</td>
<td>12</td>
</tr>
<tr>
<td>Motor Vehicle Theft</td>
<td>12</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Liquor Law Arrest/Citations</td>
<td>314</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>Liquor Law Violations</td>
<td>0</td>
<td>N/A</td>
<td>855</td>
</tr>
<tr>
<td>Drug Law Arrests</td>
<td>102</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>Drug Law Violations</td>
<td>0</td>
<td>N/A</td>
<td>202</td>
</tr>
<tr>
<td>Weapon Law Arrests</td>
<td>3</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>Weapon Law Violations</td>
<td>0</td>
<td>N/A</td>
<td>6</td>
</tr>
</tbody>
</table>

† Residential Facilities: These statistics are included in the On-Campus statistics; they include only incidents which occurred in residence halls and Northwood Community Apartments.

^ Other Police reports: the 2011 statistics are from Ann Arbor Police reports. Other law enforcement agencies contacted for other Non-Campus properties included:
- Southfield Town Center, 3000 Town Center, Southfield, MI – 2 motor vehicle thefts
- Biological Station, 9133 Biological Rd, Pellston, MI – 0 crimes
- Camp Davis, 13405 S Bryan Flat Rd, Jackson, WY – 0 crimes
- CS Osborn Preserve, Sugar Island, Sault Ste. Marie, MI – 0 crimes
- Detroit Center, Woodward Ave, Detroit, MI – no report

8 • ASR & AFSR • 2012-13
Definitions

**Aggravated Assault** - An unlawful attack by one person upon another wherein the offender uses a weapon or displays it in a threatening manner, or the victim suffers obvious severe or aggravated bodily injury involving apparent broken bones, loss of teeth, possible internal injury, severe laceration, or loss of consciousness. This also includes assault with disease (as in cases when the offender is aware that he/she is infected with a deadly disease and deliberately attempts to inflict the disease by biting, spitting, etc).

**Arson** - To unlawfully and intentionally damage, or attempt to damage, any real or personal property by fire or incendiary device.

**Bias** - A preformed negative opinion or attitude toward a group of persons based on their race, religion, disability, sexual orientation, or ethnicity/national origin.

**Bias Crime** - A criminal offense committed against a person or property which is motivated, in whole or in part, by the offender’s bias against a race, religion, disability, sexual orientation, or ethnicity/national origin; also known as Hate Crime.

Note: Even if the offender was mistaken in his/her perception that the victim was a member of the group he or she was acting against, the offense is still a bias crime because the offender was motivated by bias against the group.

**Burglary** - The unlawful entry into a building or other structure with the intent to commit a felony or a theft.

**Disability Bias** - A preformed negative opinion or attitude toward a group of persons based on their physical or mental impairments or challenges, whether such disability is temporary or permanent, congenital or acquired by heredity, accident, injury, advanced age, or illness.

**Drug Abuse Violations** - Violations of State and local laws relating to the unlawful possession, sale, use, growing, manufacturing, and making of narcotic drugs. The relevant substances include: opium or cocaine and their derivatives (morphine, heroin, codeine); marijuana; synthetic narcotics (demerol, methadones); and dangerous non-narcotic drugs (barbituates, benzedrine).

**Ethnicity/National Origin Bias** - A preformed negative opinion or attitude toward a group of persons of the same race or national origin who share common or similar traits, languages, customs, and traditions, e.g., Arabs, Hispanics.

**Forcible Fondling** - The touching of the private body parts of another person for the purpose of sexual gratification, forcibly and/or against that person’s will; or not forcibly or against the person’s will where the victim is incapable of giving consent because of his/her youth or because of his/her temporary or permanent mental or physical incapacity.

**Forcible Rape (Except “Statutory Rape”)** - The carnal knowledge of a person, forcibly and/or against that person’s will; or not forcibly or against the person’s will where the victim is incapable of giving consent because of his/her temporary or permanent mental or physical incapacity.

**Forcible Sodomy** - Oral or anal sexual intercourse with another person, forcibly and/or against that person’s will; or not forcibly or against the person’s will where the victim is incapable of giving consent because of his/her youth or because of his/her temporary or permanent mental or physical incapacity.

**Hate Crime** - see Bias Crime.

**Hate Group** - An organization whose primary purpose is to promote animosity, hostility, and malice against persons belonging to a race, religion, disability, sexual orientation, ethnicity or national origin which differs from that of the members of the organization, e.g., the Ku Klux Klan, American Nazi Party.

**Incest** - Non-forcible sexual intercourse between persons who are related to each other within the degrees wherein marriage is prohibited by law.

**Larceny** - The unlawful taking, carrying, leading, or riding away of property from the possession, or constructive possession, of another person.

**Liquor Law Violations** - The violation of laws or ordinances prohibiting: the manufacture, sale, transporting, furnishing, possessing of intoxicating liquor; maintaining unlawful drinking places; bootlegging; operating a still; furnishing liquor to a minor or intemperate person; using a vehicle for illegal transportation of liquor; drinking on a train or public conveyance; and all attempts to commit any of the aforementioned. (Drunkeness and driving under the influence are not included in this definition.)
Motor Vehicle Theft - The theft of a motor vehicle.  
Note: A “motor vehicle” is a self-propelled vehicle that runs on the surface of land and not on rails, and which includes automobiles, buses, recreational vehicles, trucks, motorcycles, motor scooters, trail bikes, mopeds, snowmobiles and golf carts.

Murder and Non-negligent Manslaughter - The willful (non-negligent) killing of one human being by another.

Negligent Manslaughter - The killing of another person through negligence.

Non-Campus Property – off-campus property that is owned or managed by a recognized student organization, such as fraternities, sororities and cooperatives. Additionally, this includes incidents reported at remote campus locations on property owned or leased by U-M.

On-Campus Property – the property the U-M (Ann Arbor) owns or manages within the city of Ann Arbor as well as Ann Arbor Township

Public Property – the streets, sidewalks and public parking facilities that adjoin campus property.

Racial Bias - A preformed negative opinion or attitude toward a group of persons who possess common physical characteristics, e.g., color of skin, eyes, and/or hair; facial features; etc., genetically transmitted by descent and heredity which distinguish them as a distinct division of humankind, e.g., Asians, Blacks, Whites.

Religious Bias - A preformed negative opinion or attitude toward a group of persons who share the same religious beliefs regarding the origin and purpose of the universe and the existence or nonexistence of a supreme being, e.g., Catholics, Jews, Protestants, Atheists.

Robbery - The taking, or attempting to take, anything of value under confrontational circumstances from the control, custody, or care of another person by force or threat of force or violence and/or by putting the victim in fear of immediate harm.

Sexual Assault With An Object - To use an object or instrument to unlawfully penetrate, however slightly, the genital or anal opening of the body of another person, forcibly and/or against that person’s will; or not forcibly or against the person’s will where the victim is incapable of giving consent because of his/her youth or because of his/her temporary or permanent mental or physical incapacity.

Sexual-Orientation Bias - A preformed negative opinion or attitude toward a group of persons based on their sexual attraction toward, and responsiveness to, members of their own sex or members of the opposite sex, e.g., gays, lesbians, heterosexuals.

Statutory Rape - Non-forcible sexual intercourse with a person who is under the statutory age of consent.

Weapon Law Violations* - The violation of laws or ordinances dealing with weapon offenses, regulatory in nature, such as: manufacture, sale, or possession of deadly weapons; carrying deadly weapons, concealed or openly; furnishing deadly weapons to minors; aliens possessing deadly weapons; and all attempts to commit any of the aforementioned.

Definitions from the Department of Justice, except the violations* definitions which are from the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act.

The University of Michigan community is made up of tens of thousands of people. Moreover, its property in the City of Ann Arbor covers more than 2,000 acres and includes hundreds of buildings. By the very nature of its size and composition, the University of Michigan community and environs are susceptible to crime.

The U-M Police Department has been making efforts to monitor and record, through the Ann Arbor Police Department, criminal activity at off-campus student organizations that are recognized by the University, including those student organizations with off-campus housing facilities.

Crime statistics are available by contacting UMPD at (734) 763-3434 1239 Kipke Dr. Ann Arbor, MI 48109-2036 or our website www.police.umich.edu

The official Annual Security Report (complete with supporting information relative to crime status updates after Aug. 1, 2012) can be viewed at www.police.umich.edu.
FIRE SAFETY IN ON-CAMPUS HOUSING

Keeping our campus safe and healthy is a priority for everyone. Planning ahead and taking precautions can be important elements in maintaining a safe environment. This especially is true regarding fire prevention – from installing appropriate infrastructure to taking personal responsibility to avoid creating potential for accidental or intentional fires – everyone can participate. In on-campus residential environments with hundreds of people living in close proximity, each person must adhere to strong fire prevention practices and look out for their neighbors. University Housing provides a number of important services and programs designed to help students think ahead, live smart and play it safe during their years in University Housing. All residence halls, including resident rooms, are smoke-free environments. For more information, including residence hall fire safety policies, guidelines and prohibited items as well as additional fire safety tips, visit the University Housing website at www.housing.umich.edu/health-and-safety.

A minimum of one fire drill per academic year is conducted in each residence hall. Activating a false fire alarm is a violation of state law. See Fire Setting and False Alarms section on page 32. All fires should be reported to the U-M Police Department by calling 9-1-1 or pulling a fire alarm station.

RESIDENCE HALLS: Each traditional residence hall is protected by a code-compliant fire alarm system that includes hard-wired intelligent smoke detectors and sounder-bases in each residential space. Notification of occupants is effected by horns, speakers, strobe lights and sounder-bases. Each fire alarm system has 24-hour battery back-up power. All fire alarm systems report, upon activation, to the fire alarm station. Each University of Michigan owned and operated traditional residence hall is equipped with fire-rated door assembly in each fire-rated enclosure, including stairwells, corridors and individual residential rooms. Each residential corridor also is equipped with one or more fire extinguishers.

The following chart details fire sprinkler systems currently installed in University of Michigan owned and operated traditional residence halls. “Full” refers to a building that is 100% protected by automatic fire sprinkler systems. “Partial” refers to a building that is not 100% protected and “none” indicates that the building does not yet have any fire sprinkler system installed.

APARTMENTS: Each University of Michigan owned and operated apartment is equipped with multiple code-compliant hard-wired/battery backup smoke detectors as well as one “ABC” type fire extinguisher.

RISK REDUCTION TECHNIQUES

Fire in a Residence Hall
• If you discover a fire, pull the fire alarm and exit the building.
• If you hear the fire alarm, immediately evacuate your residence hall room via the nearest fire exit if you can do so safely.
• Keep a safe distance from the building.
• Await further instructions from responding emergency personnel.
• For further information, please review Fire Safety in the Residence Halls (www.housing.umich.edu/fire-safety.)

Fire in a Northwood Housing Unit
• All residents should evacuate the unit.
• From a safe location, call 911.
• Notify residents in adjoining units if you can do so safely.
• Stand by to direct emergency personnel to the unit.

<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td><strong>CENTRAL CAMPUS:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Betsy Barbour, 420 South St.</td>
<td>Full</td>
<td>2</td>
<td>Date/Time: 1/27/11 11:44 a.m. Nature/Cause: Unintentional fire - open flame Injuries: 0 Deaths: 0 $ Damage: 41</td>
</tr>
<tr>
<td>Fletcher Hall, 915 S try Street</td>
<td>Full</td>
<td>2</td>
<td>Date/Time: 3/25/11 7:27 a.m. Nature/Cause: Unintentional fire - cooking Injuries: 0 Deaths: 0 $ Damage: 100</td>
</tr>
<tr>
<td>Helen Newberry, 432 South State St.</td>
<td>Full</td>
<td>2</td>
<td>Date/Time: 2/10/11 2:35 p.m. Nature/Cause: Intentional fire Injuries: 0 Deaths: 0 $ Damage: 25</td>
</tr>
<tr>
<td>Henderson House, 1330 Hill St.</td>
<td>None</td>
<td>2</td>
<td>Date/Time: 4/15/10 2:22 p.m. Nature/Cause: Unintentional fire - other Injuries: 0 Deaths: 0 $ Damage: 10</td>
</tr>
<tr>
<td>Lawyers’ Club/Quad, 551 South State St.</td>
<td>None</td>
<td>2</td>
<td>Date/Time: 3/25/09 1:39 a.m. Nature/Cause: Intentional fire Injuries: 0 Deaths: 0 $ Damage: 10,000</td>
</tr>
<tr>
<td>Martha Cook, 906 South University Ave.</td>
<td>None</td>
<td>2</td>
<td>Date/Time: 4/15/11 2:30 p.m. Nature/Cause: Unintentional fire - cooking Injuries: 0 Deaths: 0 $ Damage: 2</td>
</tr>
<tr>
<td>North Quad, 105 South State St.</td>
<td>Full</td>
<td>2</td>
<td>Date/Time: 1/31/10 12:01 a.m. Nature/Cause: Intentional fire Injuries: 0 Deaths: 0 $ Damage: 0</td>
</tr>
<tr>
<td>South Quad, 600 E. Madison</td>
<td>Full</td>
<td>2</td>
<td>Date/Time: 3/25/11 7:27 a.m. Nature/Cause: Unintentional fire - cooking Injuries: 0 Deaths: 0 $ Damage: 41</td>
</tr>
<tr>
<td>West Quad, 541 Thompson St.</td>
<td>Full</td>
<td>2</td>
<td>Date/Time: 3/25/11 7:27 a.m. Nature/Cause: Unintentional fire - cooking Injuries: 0 Deaths: 0 $ Damage: 100</td>
</tr>
</tbody>
</table>

| **HILL AREA:**         |                 |             |                                       |
| Alice Lloyd, 100 Observatory St. | Full | 2 | Date/Time: 4/20/10 2:30 a.m. Nature/Cause: Intentional fire Injuries: 0 Deaths: 0 $ Damage: 0 |
| Couzens Hall, 1300 E. Ann St. | Full | 2 | Date/Time: 8/8/09 1:01 p.m. Nature/Cause: Intentional fire Injuries: 0 Deaths: 0 $ Damage: 0 |
| Markley Hall, 1503 Washington Heights | Full | 2 | Date/Time: 1/14/09 7:45 p.m. Nature/Cause: Intentional fire Injuries: 0 Deaths: 0 $ Damage: 0 |
| Mosher Hall, 200 Observatory St. | Full | 2 | Date/Time: 2/19/11 4:02 p.m. Nature/Cause: Unintentional fire - cooking Injuries: 0 Deaths: 0 $ Damage: 2 |
| Stockwell Hall, 324 Observatory St. | Full | 2 | Date/Time: 1/23/11 12:05 p.m. Nature/Cause: Unintentional fire - cooking Injuries: 0 Deaths: 0 $ Damage: 75,000 |

| **NORTH CAMPUS:**      |                 |             |                                       |
| Baits Houses, 1230 Hubbard & 1440 Hubbard | Partial | 2 | Date/Time: 4/15/11 9:45 p.m. Nature/Cause: Unintentional fire Injuries: 0 Deaths: 0 $ Damage: 151 |
| Bursley Hall, 1931 Duffield St. | Full | 2 | Date/Time: 4/30/09 3:09 p.m. Nature/Cause: Intentional fire Injuries: 0 Deaths: 0 $ Damage: 100-1,000 |
4. Safety on Campus

CRIMINAL ACTIVITY

Reporting Crime On Campus
University community members, students, faculty, staff and guests are encouraged to report all crimes and public safety-related incidents to police in a timely manner.

To report a crime or an emergency, call 9-1-1. The call will be routed to the U-M Police Department (UMPD) if on-campus, or to the Ann Arbor Police Department or other appropriate law enforcement agency off-campus. Calls from on-campus blue-light emergency telephones directly access UMPD. Police department dispatchers are available at these respective agencies 24 hours a day to answer your calls.

Additionally, you can send an emergency text message about a crime in progress on-campus to 377911 (DPS911). Be sure to indicate the type of crime, time and location of incident, and any information about potential suspects.

If assistance is required from the Ann Arbor Fire Department, Huron Valley Ambulance, the Ann Arbor Police or other law enforcement agency, UMPD will contact the appropriate agency. If a sexual assault is reported, staff on the scene, including UMPD, will inform the survivor of a wide variety of services. The Sexual Assault Prevention and Awareness Center (SAPAC) also will be contacted. SAPAC has trained staff who are available to assist a reportee 24 hours a day.

This publication contains information about on-campus and off-campus resources. The information is made available to provide the U-M community with specific information about the resources available in the event that they become victims of crimes. The information about “resources” is not provided to infer that those resources are “reporting entities” for the University of Michigan.

Crimes should be reported to the University of Michigan Police Department to ensure inclusion in the annual crime statistics and to aid in providing timely warning notices to the community, when appropriate.

Information on criminal activity also may be reported anonymously by calling the University’s Anonymous Tip Line at 1-800-863-1355. The Ann Arbor Police Department also has a police tipline at (734) 794-6939.

All reports will be investigated. Because police reports are public records under state law, UMPD cannot hold reports of crime in confidence.

For a daily listing of incidents reported to University police, visit the UMPD website at www.policemanit.org and click “Daily Incident Log” under the “Crime Details” button.

Confidential Reporting
Persons who are victims of a crime and do not want to pursue action within the University system or the criminal justice system still may want to consider making a confidential report. With permission, the UMPD Police Chief or his designee can file a report on the details of the incident without revealing a victim’s identity. The purpose of a confidential report is to comply with the victim’s wish to keep the matter confidential, while taking steps to ensure the future safety of the victim and others. With such information, the University can keep accurate records of the number of incidents involving students, determine where there is a pattern of crime with regard to a particular location, method, or assailant, and alert the campus community to potential danger. These confidential reports of crimes can be given to any Campus Security Authority, such as a University Housing staff member, coach, Division of Student Affairs staff, Office of Student Conflict Resolution, human resources staff, and advisors to students and student organizations. Reports filed in this manner are counted and disclosed in the annual crimes statistics for the institution, however identifying information remains anonymous.

Campus “Professional Counselors” such as Counseling and Psychological Services (CAPS) and Sexual Assault Prevention and Awareness Center (SAPAC) staff, when acting as such, are not considered to be a campus security authority and are not required to report crimes for inclusion into the Annual Security Report. However, as a matter of policy, they are encouraged to inform persons being counseled of the procedures to report crimes on a voluntary basis for inclusion into the annual crime statistics. A professional counselor is defined as an employee whose official responsibilities include providing psychological counseling to members of the University community and who is functioning within the scope of his or her license or certification or under the supervision of a professional counselor.

Reporting Crime Off Campus
The Division of Student Affairs maintains contact with recognized fraternity and sorority organizations through the efforts of the Office of Greek Life. Members of the UMPD do not provide law enforcement service to off-campus residences of recognized fraternity and sorority organizations nor are off-campus activities recognized by University authority. Criminal activity at recognized fraternity and sorority residences as well as other off-campus properties should be reported to the Ann Arbor Police Department. The close working relationship between UMPD and the Ann Arbor Police allows UMPD staff to record and publish criminal activity near the campus and at locations housing recognized student organizations as appropriate.

Emergency Blue Light Phones
When the telephone receiver is removed from the cradle or the button is pushed, the U-M Police Department Communications Specialist is automatically alerted and an officer is sent to the location of the telephone. No dialing or conversation is required. If possible, however, try to describe the emergency to the Communications Specialist. See pages 20-21 for maps indicating Emergency phone locations.
EMERGENCY NOTIFICATION AND RESPONSE

UM Emergency Alert System
UM Emergency Alert is a mass, urgent notification system, comprised of a variety of methods by which the University, without undue delay, can notify students, faculty and staff of an active, major campus emergency:

- Text messages (SMS) to cell phones
- Voice messages to telephones
- Emails
- Website posting (www.umich.edu)
- Twitter feed (@umichpolice)
- Some campus digital signs

When the U-M Police Department (UMPD) commanders determine there is a mass, active emergency impacting the public safety of the campus, UMPD will initiate an urgent notification through the UM Emergency Alert system. Initial confirmation by UMPD may occur by observation of a police or security officer, multiple witness telephone calls, alarms activating in the UMPD Communications Center or confirmed report from another emergency responding agency (such as the fire department, ambulance, hazardous materials response team, FBI, County Public Health, etc.).

Examples of activations may include:

- When a person actively shooting a weapon is on the loose
- When a tornado warning is issued for the county
- When a major hazardous material spill is impacting a large portion of campus.

Localized incidents within a building (such as a small fire, hazardous material spill in a lab or non-confirmed bomb threat) probably won’t require a mass notification.

The message content will contain pre-scripted brief messages or tailored content developed in consultation with the U-M Police Chief or designee. This information will be shared to help the public take action for their safety. Follow-up information, including an “all-clear” message, will be disseminated as appropriate.

As a large multi-campus system, we require more than a single mode of notification in an emergency. UM Emergency Alert will add to the array of communication methods UMPD uses during campus emergencies, such as UMPD crime alerts, regular campus emails and local news media outlets.

In order to receive these urgent notification alert messages, faculty, staff and students may register (via Wolverine Access) two telephone or cell phone numbers and a device to receive text messages. Additionally, the University automatically will register all faculty, staff and student umich email addresses.

Timely Warnings
When a crime is reported to law enforcement or a Campus Security Authority, either on or off campus, that in the judgement of the commanders of the U-M Police Department constitutes an ongoing or continuing threat to the University community, a campus-wide “Crime Alert” will be issued to serve as a timely warning and to aid in the prevention of similar crimes. The UMPD Deputy Chief and Public Information Officer will develop the content of the warning.

A copy of the crime alert will be posted on the UMPD website (www.police.umich.edu) and emailed to all students, faculty and staff. Fliers will be posted in each residence hall and are available to schools, colleges and departments at the University for posting. The UMPD website is accessible via computer by all faculty, staff and students as well as the public. Anyone with information warranting a timely warning should report the circumstances to UMPD by telephone (734) 763-1131 or in person at the Campus Safety Services Building at 1239 Kipke Dr., east of Crisler Arena.

Other Communication Methods
In addition to the UM Emergency Alert system and crime alerts, UMPD may employ a variety of communication methods to inform building occupants or a larger portion of campus about imminent safety threats. Communication methods will be employed based on a number of factors that will be evaluated for each incident, such as the nature and extent of the threat, the technology available in that building or area, the time of day, etc. Other communication methods may include use of the city’s outdoor warning sirens, public address systems, fire alarm systems, digital signage, handheld or vehicle-mounted bullhorns, portable radios, mass media, door-to-door notification and social networking sites. Usually a summary of an incident will be posted on the UMPD website as well (www.police.umich.edu).

Emergency Operations Plan
Emergency procedures are posted on the U-M’s Office of Emergency Preparedness website at http://www.umemergencypreparedness.umich.edu/. Flipcharts containing these procedures are posted in laboratories, employee lounges, hallways and other high traffic areas around campus. Posters with basic instructions also are posted in classrooms. Building-specific evacuation maps are posted in strategic locations in all occupied campus buildings.

A University-wide Emergency Operations Plan is being revised and is anticipated to be posted on the Emergency Management website in the near future. In the meantime, students, faculty and staff with questions about emergency procedures in their building should check with their facility manager or contact U-M’s Office of Emergency Preparedness (OEP) at (734) 615-5781.

Emergency preparedness plans are exercised at minimum each year. These exercises could be tabletop exercises, scenario response or fire drills. A minimum of one fire drill per academic year is conducted in each residence hall. The UM Emergency Alert system is tested once each semester. Additionally, emergency response training presentations by DPS and OEP staff are available for staff and faculty meetings.
**Missing Student Notification protocol**

During student move-in, on-campus residents are required to fill out their emergency information cards. These cards also provide residents with the ability to provide a confidential contact (a person to be called if they are believed to be missing). The information on the card also informs the residents that if they are under the age of 18 and are missing, police will contact their parent or legal guardian, unless they are deemed an emancipated minor. The information is maintained at the building level and available to professional Housing staff and police, for purposes of pursuing a missing persons investigation.

If someone has concern that a student resident is missing, this concern should be reported to a University Housing professional staff member. Housing Security in collaboration with Residence Education and other Housing partners will conduct a preliminary investigation in order to verify the situation, and will obtain information around circumstances that relate to the student in question. If preliminary investigations are unsuccessful in locating the student and/or show cause for concern, Housing Security immediately will engage the U-M Police Department for assistance and formal reporting. UMPD will make notification to the confidential contact designated by the student, if the student is deemed missing through investigative efforts. That contact will be made within 24 hours of that determination.

**HATE CRIME**

The information in this section was obtained from the U.S. Department of Justice. A hate crime, generally, refers to a crime committed not out of animosity toward a victim as an individual, but out of hostility toward the group to which the victim belongs. Hate crime is the violence of intolerance and bigotry, intended to hurt and intimidate someone because of their race, ethnicity, national origin, religion, sexual orientation, or disability. The purveyors of hate use explosives, arson, weapons, vandalism, physical violence, and verbal threats of violence to instill fear in their victims, leaving them vulnerable to more attacks and feeling alienated, helpless, suspicious and fearful. Others may become frustrated and angry if they believe the local government and other groups in the community will not protect them. When perpetrators of hate are not prosecuted as criminals and their acts not publicly condemned, their crimes can weaken even communities with the healthiest race relations.

Of all crimes, hate crimes are most likely to create or exacerbate tensions, which can trigger larger community-wide racial conflict, civil disturbances, and even riots. Hate crimes put cities and towns at risk of serious social and economic consequences. The immediate costs of racial conflicts and civil disturbances are police, fire, and medical personnel overtime, injury or death, business and residential property loss, and damage to vehicles and equipment. Long-term recovery is hindered by a decline in property values, which results in lower tax revenues, scarcity of funds for rebuilding, and increased insurance rates. Businesses and residents abandon these neighborhoods, leaving empty buildings to attract crime, and the quality of schools declines due to the loss of tax revenue. A municipality may have no choice but to cut services or raise taxes or leave the area in its post-riot condition until market forces of supply and demand rebuild the area.

**Reporting Bias Incidents**

The University of Michigan is committed to the success of all our students, staff and faculty. By working to create an environment that values and celebrates our diverse community and fosters respect for every individual, you can help ensure that all persons can perform up to their full potential.

If you witness or experience conduct that discriminates, stereotypes, excludes, harasses or harms anyone in our community based on their identity (such as race, color, ethnicity, national origin, sex, gender identity or expression, sexual orientation, disability, age or religion) please report it to the University by calling (734) 615-BIAS (2427) or online at www.urespect.umich.edu.

If you believe you have experienced a hate crime, you may report it directly to the U-M Police Department (on-campus) at (734) 763-1131 or the Ann Arbor Police (off-campus) at (734) 794-6911.

If you are not sure you have experienced a hate crime and would like to discuss the incident, please call (734) 615-BIAS (2427).

**INDECENT EXPOSURE**

Indecent exposure is a form of sexual exploitation and is a serious offense. Often the assailant is someone who perpetrates repeatedly in the same location.

**RISK REDUCTION TECHNIQUES**

**Indecent Exposure**

- If you witness this type of behavior, yell loudly to alert others around you and run away if you are fearful of attack.
- Call 9-1-1 for police assistance, or use an emergency blue light phone.
- Call SAPAC (734) 936-3333 for support and assistance.

**INTIMATE PARTNER VIOLENCE**

Intimate partner violence is a pattern of coercive control that one person exercises over another. Perpetrators use physical and sexual violence, threats, emotional and psychological abuse, among other tactics, to control their partners and get their way. People who are living together, having sex, or dating can be in violent relationships, not just people who are married.

**RISK REDUCTION TECHNIQUES**

- It is never okay to abuse your partner.
- Call 911 for emergency police assistance. When the police arrive, you have the right to request to speak with an officer privately.
- For confidential advocacy and support, call SAPAC at (734) 936-3333 or SafeHouse Center at (734) 995-5444
- Support your friends. Intervene if you see them treating someone disrespectfully or abusively.
- Make a safety plan. SAPAC or SafeHouse Center can help you consider all of your available options, including obtaining a personal protection order.
- Visit U-M’s Abuse Hurts Initiative website at www.stopabuse.umich.edu for comprehensive information on assistance available for survivors of domestic violence in the U-M community.
- Refer to the “Recommended Actions For Supporters of Survivors Following an Assault” (pg 16) for general information on supporting survivors of intimate partner violence.
MEDICAL EMERGENCIES

Call 9-1-1 for emergency response. Emergency health care providers on campus include the following:

**Providers**

**U-M Health System Emergency Room**
1500 East Medical Center Drive
(734) 936-6666
www.med.umich.edu/em/
UMHS ER provides emergency care 24 hours/day, 7 days/week. It is a nationally recognized trauma center, equipped to deal with all urgent and emergency problems for persons of all ages.

**U-M Psychiatric Emergency Service**
1500 East Medical Center Drive
(734) 996-4747
www.med.umich.edu/psych
U-M Psychiatric ER provides psychiatric emergency care 24 hours/day, 7 days/week, including emergency walk-in consultation and phone service for persons of all ages.

**University Health Service (UHS)**
207 Fletcher Street
Ann Arbor, MI 48109-1050
(734) 764-8320 General information
(734) 764-8325 Appointments
(866) 204-1082 After-hours advice (for urgent concerns)
www.uhs.umich.edu
UHS is a comprehensive health care clinic, all in one building on central campus. UHS can handle minor emergencies but is not equipped to handle life-threatening emergencies.

<table>
<thead>
<tr>
<th>Time</th>
<th>Days</th>
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<tbody>
<tr>
<td>8 am - 5:30 pm</td>
<td>M, T, W</td>
</tr>
<tr>
<td>9 am - 5:30 pm</td>
<td>Th</td>
</tr>
<tr>
<td>8 am - 4:30 pm</td>
<td>F</td>
</tr>
<tr>
<td>9 am - noon</td>
<td>Sat</td>
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</table>

Hours are reduced during spring/summer terms, semester breaks and holidays. Department hours may vary from UHS building hours.

The following are eligible to use UHS:
- U-M students from all campuses
- U-M alumni
- U-M faculty, staff and retirees
- Spouses, domestic partners, dependents (10 years and older), and guests of the above

Currently enrolled students pay a health service fee as part of tuition, which covers most services at UHS. Therefore, students have few expenses at UHS.

Health insurance is not required to receive care at UHS, but students should have health insurance to pay for costs not covered by the health service fee (e.g., medication, emergency room visits, hospitalization or ambulance service). Fees for these services are the student’s responsibility. When appropriate, UHS will bill health insurance.

Patients are seen at UHS by appointment. For urgent medical needs, call or visit.

The U-M Police Department (734) 763-1131 can provide transportation from campus locations to UHS in non-emergencies.

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**Handling Alcohol Emergencies**

A potentially dangerous situation exists whenever an individual consumes too much alcohol. A high blood alcohol concentration can result in mental confusion, unpredictable behavior, unconsciousness or death. The degree of danger depends on the person’s size, what and how much the person drank, over what time period, if the person took drugs besides alcohol, and other circumstances.

**WHAT TO DO IN AN ALCOHOL EMERGENCY:**

- Don’t assume a person will sleep it off! People may pass out before all the alcohol or other drugs reach the brain. The heart and lungs can slow to the point of stopping.
- Stay with the person. Turn and keep the person on his/her side to prevent choking on vomit.
- Call 911 immediately if the person:
  - Does not respond when you shake or shout
  - Has pale, bluish-gray, cold or clammy skin
  - Has slow, irregular or shallow breathing (less than 8 breaths per minute)
  - Used alcohol with other drugs (especially depressants like Oxycontin or Xanax)

For more information on alcohol and other drugs:
www.uhs.umich.edu/aod

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**Handling Hazardous Material Emergencies**

**Chemical, Radioactive, and Biohazard Materials**

The most important thing you can do to help in a hazardous material emergency is be prepared. As part of your routine operation, you should know the hazards associated with the materials that you work with and what immediate steps to take if you or a co-worker are exposed. You also should know the locations of fire extinguishers, first aid kits, emergency eye wash stations and showers.

The most important thing to do in an emergency is call 9-1-1 as soon as possible and provide the dispatcher with as much information as you can.

- Exact location of the incident and its surroundings (i.e., storm drains).
- Name of the material spilled and the amount.
- Report any injuries.
- Report any noticeable release into the environment.
- Provide a safe location where you can meet with emergency crews.

For small spills in your work area, perform cleanup if:

- You have received appropriate training for the materials involved.
- You have access to the necessary personal protective equipment.
- You have access to the necessary equipment to clean up the materials.

If you have been contaminated, remain at your location if it is safe to do so. Minimize your movement to avoid spreading contamination.

For additional information consult the Emergency Procedures Flip Chart. If your workplace does not have one, contact (734) 615-5781. By being prepared and knowing what actions to take in an emergency, you can make your work area a safer place!
**PROPERTY SAFETY**

**Laptop Computer & Bicycle Registration**

Laptops, other portable electronic devices and bicycles are easy targets for theft. In addition to the cost of replacement, they often have personal information and intellectual property that can be difficult or impossible to recover and protect. The University of Michigan Police Department is offering a free Laptop, Personal Electronic, and Bicycle Registration Program to members of the campus community to deter theft and avoid the consequences or assist in the recovery of stolen property.

Once you register your information, you'll receive two stickers to place on your property. These stickers will help serve as a theft deterrent. Additionally, if your property is found or recovered, the registration record will help UMPD return your property to you. The program is intended for the University community. Visit the UMPD website (www.police.umich.edu) for more details.

**SEXUAL ASSAULT**

Sexual assault is any form of unwanted sexual contact obtained without consent and/or obtained through the use of force, threat of force, intimidation, or coercion. On college campuses, perpetrators of sexual assault or other forms of sexual violence most frequently assault those they know. Alcohol is the most common tool used by perpetrators of sexual violence.

**Recommended Actions for Survivors Following an Assault**

- Remember you are not to blame for what happened to you, no matter what the circumstances were.
- Know your options. Call an advocate on SAPAC’s 24 hr. crisis line at (734) 936-3333 for immediate support and/or to discuss medical and reporting options.
- Request a medical examination at the U-M Hospital Emergency Department or your local hospital emergency room. This exam will be provided to you at no cost.
- Consider reporting the assault to the police department in the jurisdiction where the event took place.
- Tell someone you trust. Sexual assaults are an enormous burden to bear alone. Talking to a supportive friend or family member often can be helpful. SAPAC staff also is available 24 hours a day, 7 days a week to speak with you and provide you with support. SAPAC can help you navigate the academic, legal, medical, and housing resources available to you as a University of Michigan community member.

**Stalking**

Stalking is a crime. Stalking is defined as any unwanted contact between a stalker and their target which directly or indirectly communicates a threat or places the victim in fear. Some stalking behaviors include: following a person; repeated unwanted phone calls; making repeated and unwanted contact by e-mail or on social media sites like Facebook; or leaving gifts for their targets. Stalking is not flattery — it is a stalker’s attempt to control and exert power over their victims.

**RISK REDUCTION TECHNIQUES**

**Stalking**

- It is never okay to contact others against their wishes or otherwise engage in stalking behavior.
- Take stalking behavior seriously.
- Support your friends. Intervene if you see them engaging in stalking behavior.
- Contact SAPAC for assistance in creating a safety plan and to learn about your options for reporting the crime and other options, including obtaining a personal protection order. An advocate is available 24 hrs. a day, 7 days a week by calling the crisis line at (734) 936-3333.
- Document all contact or stalking activity in a log. Include time, date, location, and details on what happened.
- Be mindful of where your personal information may be publicly available. Consider removing or shielding your private information on social media sites like Facebook and on the University of Michigan online directory.
- Do not meet, respond to, or contact your stalker in any way — including through other people.
- Let others know about the stalking behavior.
- Refer to the “Recommended Actions for Supporters of Survivors Following An Assault” (above) for general information on supporting survivors of stalking.
Sexual Assault Prevention and Education
The University of Michigan provides a comprehensive primary prevention and awareness education program to all students. Prior to arrival on campus, students complete Community Matters, an on-line educational requirement for all incoming undergraduate students that addressess alcohol and sexual assault issues. For more information on this program, visit http://studentaffairs.umich.edu/communitymatters/

First-year students also receive a peer-delivered, interactive primary sexual violence prevention workshop in their residence hall in the first semester on campus. This workshop is designed to promote healthy relationships and building students’ skills in communicating about interests, needs, and desires in sexual or intimate relationships.

Throughout the year, SAPAC’s professional staff provide professional training and educational programming to faculty, professional staff, and student staff on a variety of issues related to sexual assault, intimate partner violence, sexual harassment, and stalking. SAPAC’s student volunteer groups and SAPAC professional staff deliver a wide range of educational programming and skills-training workshops for the entire campus community. Programming available include: bystander intervention training, sexual assault response training, men’s only programming, workshops for athletic teams, workshops for Greek organizations, ally training, and many others.

TRANSPORTATION OPTIONS

For updated campus transportation information, visit www.pts.umich.edu

University Buses
University buses, in general, run seven days per week year round, except for six official holidays. Specific routes may vary by day and time of year. Visit www.pts.umich.edu for specific routes and schedules.

SafeRide
SafeRide is a free late-night service that transports students, faculty, and staff to their residence or vehicle in their off-campus neighborhood. Riders may use this service once per evening and must present a valid U-M ID.

Upon calling SafeRide, users will be presented with two ride options based on their pick-up location and time:
1. From any U-M building between 10pm and 2am (fall and winter semesters only).
2. From Shapiro Undergraduate Library, the Duderstadt Center, or the Cancer Center between 2am and 7am.

To request a ride, call (734) 647-8000.

Night Ride
Night Ride is a $5 shared-ride taxi service within the city of Ann Arbor. This program runs from 11:00 p.m. to 6:00 a.m. Monday through Friday and from 7:00 p.m. to 7:30 a.m. Saturday and Sunday.

To request a ride, call the SafeRide number (734) 647-8000 and select menu option three.

Emergency Ride Home
Free taxi rides can be provided in emergency situations for faculty, staff and students to return to their vehicle parked in remote lots or to any location (home, school, daycare provider, etc.). The service is available 24 hours a day, 7 days a week. Use of the program is limited to six times per permit year.

To request a ride, call the U-M Police Department at (734) 763-1131.

State Street Ride
Free after-hours taxi service from any U-M building to the South State Street Commuter (Park & Ride) lot after buses have concluded daily service. This service is available Monday through Friday from 10:00 p.m. to 6:00 a.m.

To request a ride, call Blue Cab directly at (734) 547-2222.

Paratransit
Scheduled door-to-door service for students, faculty and staff with disabilities. To register for the rides, contact Services for Students with Disabilities at (734) 763-3000.

WORKPLACE VIOLENCE AND THREATS

The University is committed to maintaining an environment that is safe and free from violence and will not tolerate violent and threatening behavior. All University community members share this responsibility and are expected to maintain a safe and secure climate through behavior that does not involve acts of violence, threats or aggression.

Acts of violence and aggression include verbal or physical actions that create fear or apprehension of bodily harm or threaten the safety of a supervisor, co-worker, faculty member, student, patient, member of the general public or the University community at large. Examples of such behavior include on or off duty or off premises acts that adversely affect the University:

- Any act which is physically assaulting
- Behavior or actions that would be interpreted by a reasonable person as carrying a potential for violence and/or acts of aggression
- Any act that threatens harm to another person or damage to property
- Domestic violence
- Stalking (including electronic stalking)

Acts of violence cannot be predicted with absolute certainty, although we can minimize the risk to everyone when behaviors that are observed are reported to appropriate authorities. Often threats or acts of aggression escalate to a level of violence when there is poor communication with a person and that person cannot cope under the stress of confrontation.

When interacting with a potentially aggressive or violent person, be aware of your reactions, report all behaviors to others, and follow these suggested guidelines:

- Remain calm, speak in a low voice... don’t argue or agree with distortions.
- Let them know of consequences... “I’ll call the police if you don’t sit down and stop yelling... I can’t help you if you don’t calm down.”
- Avoid invasion of “personal space;” keep a safe distance of 3-6 feet.
- Treat people with respect regardless of their behavior and avoid being judgmental.
- Do not make promises that you cannot fulfill.
- If the person has an appeal to a higher authority, then so inform them.
- Report all behaviors to appropriate authorities or UMPD at “9-1-1.”

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If the behavior reaches the point of violence then:

- Remain calm. Dealing with the person calmly and confidently will help reduce further communication problems.
- Call "9-1-1." If you cannot call yourself, have someone else call for you.
- Do not try to physically force a person to leave. Do not touch the person.
- If violent behavior is occurring, escape, hide if not already seen, or cover up.
- Position yourself, if possible, so that an exit route is readily accessible.
- Never attempt to disarm or accept a weapon from the person in question.
- Don’t argue, threaten, or block their exit.

Any member of the University community, contractor, or visitor can report a violation and seek assistance. In addition, employees in positions of authority (including deans, directors, chairs, supervisors, faculty, graduate student instructors, coaches or others who oversee employees or students) have an obligation to contact the appropriate resources if they see or are informed of violence or threats of violence. Resources include:

- The U-M Police Department provides consultation and preventive services as well as an immediate law enforcement response.
- The Office of Student Conflict Resolution (OSCR) addresses violence or threats of violence perpetrated by students. Members of the University community, contractors and visitors concerned about such violence should contact OSCR and/or the appropriate dean or department chair.
- Academic and Staff HR Services addresses violence or threats of violence that involves a faculty or staff member. Members of the University community, contractors and visitors concerned about such violence should report to the appropriate manager and/or to Academic and Staff HR Services. Supervisors receiving such reports should contact Academic and Staff HR Services. Individuals may also contact the Office of Gender Equity and Sexual Harassment Policy.

**Seeking Confidential Counseling**

Faculty and staff may contact the Faculty and Staff Assistance Program (FASAP) for any personal concerns related to violence or aggressive behavior.

Faculty, staff and students may contact the Sexual Assault and Prevention Awareness Program (SAPAC) in cases of sexual assault, domestic violence or stalking.

Students may seek services from Student Affairs Counseling and Psychological Services (CAPS).
Safety and Risk Reduction Techniques

The following prevention tips are offered to help insure personal safety and the safety of one's belongings.

AUTOMATED TELLER MACHINE (ATM) SAFETY
ATMs are conveniently located all around Ann Arbor and some areas of the campus. While the convenience of these machines cannot be denied, you are under a certain amount of risk when using one. Thefts do occur, usually late at night and in badly lit areas. You can help to protect yourself and your property by following these easy tips:

- Choose a well-lit ATM and have someone with you when using the machine at night.
- Be ready. Have your card handy, but not necessarily in plain view.
- Stand directly in front of the machine so that no one can see you enter your Personal Identification Number (PIN).
- Cancel your transaction and return later if anything seems suspicious.
- Pocket your cash immediately and count it later.
- If you lose your ATM card, report it immediately to your financial institution.

BICYCLE SAFETY
For many, bicycling is a sport and the preferred mode of travel on and around campus. To cycle safely, remember to:

- Ride with the traffic or use bike paths whenever possible.
- Follow same driving laws as motor vehicles.
- Use reflectors, reflective tape, or other similar devices on bikes or on your clothing.

Bicycles are attractive targets for thieves and vandals. The following simple but effective tips can make your bike a less attractive target for crime:

- Lock it up: Use a heavy-duty bike lock (a U-bar lock is recommended).
- Lock your bike to a bike rack, preferably in a public place.

For your own personal use, record the identifying characteristics and the serial number of your bike, and keep the information in a safe place. Register your bicycle with the UMPD (www.police.umich.edu).

Always lock your bike, even if you are leaving it for just a minute. If your bike is stolen or vandalized, report the incident promptly to the UMPD.

COMPUTER AND IDENTITY INFORMATION SAFETY
- Register your laptop with the UMPD (www.police.umich.edu) to deter theft and assist in tracking lost or stolen units.
- Use up-to-date anti-virus and anti-spyware software available at no cost to the U-M community at http://safecomputing.umich.edu/antivirus.
- Use passwords wisely.
  - Never use your UMICH Kerberos password (the one you use for Wolverine Access) for non-U-M accounts.
  - Use a different robust password for each online account.
  - Never share your password with others.
  - Never use another person’s password.
- Use a password or PIN to lock portable devices, and never leave them unattended. They are very easy to steal.
- Lock your screen or log out before you walk away from any publicly accessible computer.
- Be wary of peer-to-peer file sharing, which can open your computer to infection. (It can also make you vulnerable to costly legal problems. Find out more at http://safecomputing.umich.edu/copyright.)
- Call the U-M Police at (734) 763-1131 immediately if you receive a threatening e-mail.
- Protect yourself further in these ways:
  - Never respond to an e-mail request for private personal information such as your social security number, password, or credit card number; no legitimate company will request information in this way.
  - Secure confidential personal information that you keep on your computer or other electronic media by using encryption.
  - Cross-shred confidential documents and destroy electronic media and inactive credit cards that contain confidential information when they are no longer needed.

DRIVING AND VEHICLE SAFETY
Effective safety tips include:

- Have your keys in hand before you reach your vehicle.
- Check the interior of your vehicle before entering it.
- If you have a flat tire in a questionable area, drive on it until you reach a safe, well-lit area.
- When parking your vehicle at night, select a spot that is well lit.
- Make a habit of keeping car doors locked.

FIRE SAFETY
Your worst enemy during a fire is smoke. If you are caught in smoke, get down on the floor and crawl to safety. Close doors behind you as you escape, and use stairs, NEVER elevators. Simple fire safety tips to follow are:

- Make sure there is a working smoke detector near your sleeping quarters.
- Learn the location of fire exits and alarm boxes near you.
- Sound the fire alarm if you see smoke or detect a burning odor.
- Do not re-enter a building until it has been declared safe for re-entry.

HOME SAFETY
University Residence Halls:

- Make a habit of keeping your doors locked.
- Lock your room door when sleeping, when leaving a roommate asleep inside, and when leaving your room.
- Do not leave valuables in open view. Take valuables home during vacation.
- Never prop open doors to residence halls.
- Do not allow door to door salespeople to enter your room. Report them to the U-M Police.
- Require identification and authorization from maintenance staff requesting access to your room.
- Report to the residence hall staff all doors, locks, and windows that are in need of repair.
- Be suspicious of unknown persons loitering or checking doors in your hall and call the U-M Police to report them.

CONTINUED ON PAGE 22
HOME SAFETY (CONTINUED)

- Backpacks, purses, book bags, etc., should never be left unattended.
- If you live in the City of Ann Arbor:
  - The Ann Arbor Police Department provides Operation Identification. This program allows residents to borrow an engraving tool to mark their valuables.
  - The Ann Arbor Police Department coordinates a Neighborhood Watch Program which encompasses the entire city of Ann Arbor. It is recommended that residents know the name of their neighborhood Block Captain.
  - The University of Michigan Police Department provides University of Michigan Operation Identification. This program allows residents to borrow an engraving tool to mark their valuables.

OBSCENE PHONE CALLS

- Make a police report. Traps can be put on your phone after a police report has been made.
- Change your phone number.
- If they leave an obscene message on your phone answering machine, save the tape so the police can make a copy.
- Tell the caller that the police have been notified and that a tracer is on your phone.

OFFICE, CLASS-ROOM, OR LABORATORY SAFETY

- Avoid working or studying alone in a building at night. If you must work late, let somebody you trust know where you are and when you will be done.
- Avoid using stairs in remote sections of a building.
- Keep your purse in a locked cabinet or drawer. Never leave it in, on top of, or underneath a desk.
- While in class, the library, or the lab, keep personal belongings in view.

OUTDOOR SAFETY

- Learn the locations of all campus blue light emergency phones.
- Take advantage of nighttime transportation services — see page 17.
- Walk on designated walkways that are well lit and well traveled.
- Walk confidently and assertively. Be alert and aware of your surroundings.
- Purses should be carried close to the body and secured under one arm. Backpacks should be carried over one shoulder and secured with one arm.
- Do not run or jog alone, especially at night.
- Do not ever hitchhike.
- Avoid shortcuts through parks, vacant lots, and other deserted places.
- If you are followed by someone in a car, turn around and walk in the opposite direction.

SUSPICIOUS ACTIVITY

Since safety is everyone’s responsibility, it is important for people to be aware of types of behavior and actions which may signal criminal activities. In the University setting, these may include:

- A person who seems to be wandering in the hallways or lurking about the building.
- Any unusual or suspicious noise that you can’t explain, such as breaking glass or pounding.
- Vehicles moving slowly without lights or to no apparent destination.
- A stranger sitting in a vehicle for an extended period of time for no apparent reason.
- A person hanging around residence hall windows or parking lots.
- Persons removing property from a building late at night.

Remember, if you are in doubt, contact the police. They will be able to assist you in determining whether or not there is cause for alarm and if it is necessary to respond.

The U-M Police suggest the following approach to reporting suspicious activity on campus. A copy of this information, available in a pamphlet entitled “What is Suspicious?” can be obtained from the UMPD.

- Remain calm. Keep away from the suspicious person(s) or activity. Call 9-1-1 or pick up a campus blue light emergency phone or a carport phone.
- Tell the police whether the crime is in progress or has already been committed. If you see a crime in progress, report it IMMEDIATELY.

CRIME PREVENTION

If you have any questions regarding campus safety or crime prevention, please call the U-M Police Department (734) 763-3434.

STALKING

- Report all incidents to police.
- Explain how you were frightened, terrorized, distressed, or threatened.
- Call SAPAC (734) 936-3333 for support and assistance.
- See the “Stalking Laws” on page 33 of this book.
- Tell friends and family what is happening.
- Keep a log of stalker contacts or incidents.
- Consider the option of a personal protection order.
UNIVERSITY POLICIES

University Sexual Assault Policy

Below is the Interim Procedure for Addressing Sexual Misconduct Allegations Against Students. A permanent policy is still in development as of this printing (Oct. 1, 2012). The University policy against sexual harassment by faculty or staff and procedures to follow when filing of complaint of such may be found in the University’s Standard Practice Guide 201.89.

In addition to the Interim Procedure for allegations against students, the University provides for the following:

• Survivors may report sexual assaults to the U-M Police Department (911 or use the emergency "blue light" phones on campus grounds), to the Ann Arbor Police or other local law enforcement for incidents that occurred off-campus, to the Sexual Assault Prevention and Awareness Center ((734) 998-9368 or 936-3333 24-hour Crisis Line), to the Office of the Dean of Students ((734) 764-7420), or to the Office of Student Conflict Resolution ((734) 936-6308). Staff will assist students, if the student requests, in notifying police.

• All University personnel are encouraged to immediately refer sexual assault survivors to the SAPAC Office or Dean of Students.

• Survivors and persons receiving reports of sexual assault are reminded of the importance of preserving evidence that may be necessary to the proof of criminal sexual assault or for use in University disciplinary proceedings.

• Student survivors may choose to change University housing and academic arrangements, if such changes are reasonably available, without academic penalty.

• The University will provide statistics of reported sexual assaults as required and defined by the Clery Act and the Student Right-to-Know Act.

See additional information about recommended actions following an assault and sexual assault prevention and education on pages 16-17.

Interim Procedure for Addressing Sexual Misconduct Allegations Against Students

Procedural Summary:

Effective August 18, 2011, all allegations of sexual misconduct against a student1 (including, but not limited to, sexual assault, sexual harassment, and stalking as defined in the Statement of Student Rights and Responsibilities) that become known to the University will be subject to review and investigation by the Office of Student Conflict Resolution in coordination with the University’s Title IX Coordinator. If the review and investigation concludes, based on a preponderance of the evidence, that a student is responsible for sexual misconduct, appropriate sanctions/interventions will be applied. This document outlines the procedures that will be utilized at each stage of the process from initial review to final appeal.

Initial Action and Review:

Once the University is put on notice of any allegation of sexual misconduct against a UM student or students, the individual who allegedly experienced sexual misconduct (hereinafter, “Complainant”) will be offered appropriate support services and notified of applicable institutional policies, including the Interim Procedure for Handling Sexual Misconduct Allegations Against Students. The student who is alleged to have engaged in sexual misconduct (hereinafter, “Respondent”) will also be offered appropriate information and support services. The University may also implement interim sanctions or interventions, as needed to protect the community and students involved, pending the culmination of any review, investigation, or appeal process.

If the Complainant is willing to participate in the review and investigation process, the University will proceed as described in the Investigation section below. If the Complainant requests confidentiality or asks that the complaint not be pursued, before taking any further steps, the University will forward that information, along with all available information about the incident or allegation, to a review panel consisting of the University’s Title IX Coordinator and representatives from the Office of Student Conflict Resolution, the Sexual Assault Prevention and Awareness Center, the U-M Police Department, the Office of General Counsel, and other offices as deemed necessary and appropriate under the circumstances. This panel is charged with balancing UM’s tradition of supporting survivor centered practices with UM’s equally strong commitment to providing due process to the accused student (hereinafter, “Respondent”) and promoting a safe community. Specifically, the panel will provide information and advice to the Title IX Coordinator regarding: 1) their perspectives on whether, and to what extent, UM should further investigate an allegation of sexual misconduct when the Complainant does not wish for an investigation to be conducted and/or when the Complainant wishes for his/her information to remain confidential; and 2) what other protective measures or remedies might be considered to address any effects of the alleged sexual misconduct in the campus community.

In all cases, the final decision on whether and to what extent an investigation will be conducted for any allegation of sexual misconduct rests solely with the Title IX Coordinator.

Investigation:

If, after reviewing the allegations, the Title IX Coordinator deems further investigation is warranted, the University will use the following guidelines to ensure that allegations of sexual misconduct are handled promptly and effectively in a manner that is procedurally fair to all parties. The Office of Student Conflict Resolution, under the supervision of the Title IX Coordinator, may modify these guidelines as necessary to achieve the goals of 2012-13 • ASR & AFSR • 23

1 Student-employees who are alleged to have engaged in sexual misconduct in their employment capacity will continue to be reviewed by the Office of Institutional Equity, in accordance with University of Michigan Standard Practice Guide 201.89. If a student-employee is found to have engaged in sexual misconduct after that review, the student-employee may be subject to sanctions both in connection with their employment and in connection with their student status, under applicable processes.

2 The term “survivor” refers to individuals who allege being subjected to sexual misconduct (also known as “Complainants”) and is intentionally utilized by University staff to support students. Use of the term here does not imply a premature determination of responsibility on the part of the Respondent or anyone else. Rather, it indicates UM’s commitment to supporting survivor centered practices, which must be balanced appropriately with due process rights of the Responding student.
prompt, thorough and effective complaint resolution in a procedurally fair manner.

1. Preliminary Issues

a. Definitions: In these guidelines, all references to days mean calendar days unless specified otherwise, and all references to Complainant and Respondent are meant to include one or more persons in those categories. A Complainant is an individual who allegedly experienced sexual misconduct, regardless of whether the Complainant participates in this process at any point. A Respondent is a student who is alleged to have engaged in sexual misconduct. An Investigator is an individual who investigates complaints.

b. Support Persons: During the investigative process, a Complainant or Respondent may have a support person present. The support person may be present in support of the Complainant or the Respondent, but may not participate directly in the investigative process. Individuals who are witnesses to the alleged behavior in question may not serve as a support person for either party.

c. Advocacy: Investigators do not function as advocates for Complainants or Respondents. Investigators can, however, identify advocacy and support resources for Complainants and Respondents.

d. Confidentiality: Sexual misconduct complaints will be handled in a confidential manner to the extent possible and consistent with principles of due process. Information will only be shared among University employees or external parties on a need-to-know basis and as permitted under University policy and applicable federal and state law.

e. Confidential Assistance: Information about or assistance with sexual misconduct issues may be obtained from a variety of University resources. Prior to or concurrent with any review or investigation process, students may find it helpful to consult with a counselor or otherwise seek assistance. The following offices can provide advice and support. All information shared with these offices will remain confidential to the extent permitted by law and University policy. Discussions with representatives of these offices will not be considered a report to the University regarding the problematic behavior and will not, without additional action by the Complainant, result in sanctions or intervention.

CAPS – Counseling and Psychological Services (Students)
(734) 764-8312 caps.umich.edu

SAPAC – Sexual Assault Prevention and Awareness Center
(Faculty, Staff and Students)
(734) 998-9368 www.sapac.umich.edu

Office of the Ombuds (Students)
(734) 763-3545 ombuds.umich.edu

FASAP – Faculty and Staff Assistance Program (Faculty and Staff)
(734) 936-8660 www.umich.edu/~fasap/

UMHS Employee Assistance Program
(Hospital and Health Centers Staff)
(734) 763-5409 www.mhealthy.umich.edu/eap

University Faculty Ombuds (Faculty)
(734) 764-0303 www.umich.edu/~facombud/

f. Anonymous Complainants: The University may not be able to fully address allegations received from anonymous sources unless sufficient information is furnished to enable the University to conduct a meaningful and fair investigation.

2. Procedure

The Office of Student Conflict Resolution, under the supervision of the University’s Title IX Coordinator, will determine the most effective method of reviewing the concerns raised by the Complainant. In most cases, this will involve conducting a thorough fact-finding investigation, which includes meeting separately with the Complainant, Respondent, pertinent witnesses, and reviewing and analyzing relevant documents as they relate to each allegation of the complaint. The Investigator will seek to complete his or her investigation promptly. Occasionally, a different or less formal response to the complaint may be warranted. Although the Office of Student Conflict Resolution may, in consultation with the Title IX Coordinator, modify these guidelines, it will still respond to the complaint in a prompt, thorough and effective manner that is procedurally fair.

3. Investigation Report

When an investigation is conducted, the Investigator will prepare a written report at the conclusion of the investigation. The Complainant and Respondent will be given an opportunity, to the extent permitted under FERPA, to review a draft summary of the evidence gathered during the investigation, and will be given five (5) days to submit comments on that draft summary to the Investigator. The Investigator will address factual inaccuracies and misunderstandings, supported by evidence, identified by either party.

Following the receipt of any comments submitted, or after the five (5) day comment period has lapsed without comment, the Investigator will make a determination regarding the merit of the allegations. The Investigator’s written report will contain (1) a summary of the Complainant’s relevant allegations, (2) a summary of the Respondent’s relevant statements in response to the allegations, (3) a description of the relevant information provided by witnesses or obtained from documents including comments submitted in response to the draft report, and (4) the Investigator’s analysis and findings.

After the investigation has concluded and has been approved by the Title IX Coordinator, the Investigation Report will be made available to the Complainant and Respondent. If the final report concludes, based on a preponderance of the evidence, that sexual misconduct has occurred, appropriate sanctions/interventions will be applied, as described below.

Sanctions/Interventions:

The sanctions/interventions applied to students found responsible for sexual misconduct are designed to eliminate the misconduct, prevent its recurrence, and remedy its effects, while honoring the University’s educational mission. Sanctions/interventions may also serve to promote safety or to deter students from behavior that harms or threatens people or property or is motivated by bias. Some behavior is so harmful to the University community or so deleterious to the educational process that it may require more serious sanctions/interventions such as removal from housing, removal from specific courses or activities, suspension from the University, or expulsion.

3 The Family Educational Rights and Privacy Act (FERPA) (20 U.S.C. § 1232g; 34 CFR Part 99) is a Federal law that protects the privacy of student education records.
1. Sanction/Intervention Options:
Sanctions/interventions may include, but are not limited to, the following:
   a. **Formal Reprimand**: A formal notice that the student has violated the Statement of Student Rights and Responsibilities and that future violations may be dealt with more severely.
   b. **Disciplinary Probation**: A designated period of time during which the student is not in good standing with the University. The terms of probation may involve restrictions of student privileges and/or set specific behavioral expectations.
   c. **Restitution**: Reasonable compensation for loss, damage, or injury to the appropriate party in the form of community service or service learning, money, or material replacement.
   d. **Restriction from Employment at the University**:
      Prohibition of or limitation on University employment.
   e. **Class/Workshop Attendance**: Enrollment and completion of a class or workshop that could help the student understand why certain behavior was inappropriate.
   f. **Educational Project**: Completion of a project specifically designed to help the student understand why certain behavior was inappropriate.
   g. **Service**: Performance of one or more tasks designed to benefit the community and help the student understand why certain behavior was inappropriate.
   h. **University Housing Transfer or Removal**: Placement in another room or housing unit or removal from University housing.
   i. **Removal from Specific Courses or Activities**: Suspension or transfer from courses or activities at the University for a specified period of time.
   j. **No Contact**: Restriction from entering specific University areas and/or from all forms of contact with certain person(s).
   k. **Suspension**: Separation from the University for a specified period of time or until certain conditions are met.
   l. **Expulsion**: Permanent separation from the University.

2. Resolution Options:
The Respondent may choose either of the following two options for resolving the complaint and determining the sanctions/interventions that will result:
   a. **Option 1: Enter into an Agreement**
      If the Respondent is in general agreement with the Complainant and/or community (as represented by the Resolution Coordinator assigned to the case) about how to resolve the conflict and restore the community, the Respondent has the option of entering into an agreement. In resolution by agreement, the Respondent accepts responsibility for the findings of the Investigation Report and agrees to fulfill sanctions/interventions that are developed with the input of the Respondent, the Complainant (if the Complainant chooses to participate), and the Resolution Coordinator. The Respondent has the right to discuss potential sanctions/interventions with others before entering into an agreement. Once an agreement has been reached, it may not be appealed.
   b. **Option 2: Request a Sanctioning/Intervention Decision**
      If the Respondent is unable or unwilling to enter into an agreement as outlined above, the Respondent may request that a Resolution Officer (RO) be appointed to decide which sanctions/interventions will be applied. This RO will not modify the findings of the Investigation Report and will address only what sanctions/interventions are appropriate given the findings of the Report. The following procedures will be utilized to inform the RO’s sanctioning/intervention decision.

3. Sharing Information with the Resolution Officer:
Each party may elect to present information to the RO in writing, in person, or both. Written information, including the names and anticipated statements of any individuals who will be presenting information to the RO in person, must be provided to the Resolution Coordinator, for distribution to the RO, at least five (5) days in advance of the RO’s scheduled date of decision. All parties may have access to any written documentation that will be presented to the RO for consideration. The Resolution Coordinator will prepare and distribute this information to each party at least two (2) days prior to the date of decision.

Each party may also choose to present information to the RO in person on the scheduled decision date. Each party who elects to present information in person will meet separately with the RO. The party may be accompanied by a personal advisor, who may be an attorney, when s/he meets with the RO. The advisor, however, may not participate directly in the meeting, but may only advise the party.

During the meeting, the RO may question the involved party. The involved party may present information relevant to the sanction/intervention process. The RO, however, may, at any time prior to or during the meeting, exclude information or individuals that would, in the RO’s view, be irrelevant, redundant, or otherwise not helpful in determining the appropriate sanction/intervention. At any time during the meeting, the involved party may request a recess to consult with their advisor.

An audio recording will be made of each meeting with the RO, and will be made available (in the Office of Student Conflict Resolution), upon request, to the Respondent and Complainant during the period in which an appeal may be filed or is pending.

To ensure fairness and consistency, the RO must consult with the Office of Student Conflict Resolution and UM’s Title IX Coordinator in making the decision regarding recommended sanctions/interventions. In all cases, the RO will issue a written decision containing rationales for all recommended sanctions/interventions. The RO’s decision regarding recommended sanctions/interventions will be delivered to the Dean of Students, who, in consultation with others, including the Title IX Coordinator, may accept or modify the recommendation(s).

**Appeal Process**:
The University provides an appeal process that is available to each party. Appeals may be filed for the following reasons: 1)
material deviation from the written procedures occurred that substantially affected the due process rights of either party; 2) the sanctions/interventions are insufficient or excessive relative to the violation found; or 3) there is new evidence not reasonably available at the time of the investigation that could reasonably have affected the finding(s) of the Investigation Report. All appeals must be submitted in writing to the Resolution Coordinator within ten (10) calendar days after notification of the Dean of Students’ decision to accept or modify the RO’s recommended sanctions/interventions. The Vice President for Student Affairs (VPSA) may waive the ten-day limitation when the VPSA deems the late submission to be reasonable under the circumstances. The appeal will be reviewed by the Appeals Board described in the Statement of Student Rights and Responsibilities. The Appeals Board will recommend one of the following actions to the VPSA: (a) confirmation of the sanctions/interventions; (b) alteration of the sanctions/interventions; (c) striking of the initial sanctions/interventions and remand to the original RO for further consideration with corrective instructions from the Appeals Board; or (d) an order, with the approval of UM’s Title IX Coordinator, that the original investigator consider the new information available and determine whether any parts of the Investigation Report need to be modified. The VPSA, after any needed consultation with others, including the Title IX Coordinator, may accept or modify the recommendation(s) made by the Appeals Board.

Related Procedures:
Procedures and guidelines not described herein, but necessary for the interpretation or implementation thereof, shall be supplied by the Statement of Student Rights and Responsibilities.

University of Michigan Alcohol and Other Drugs (AOD) Policy for Students, Faculty and Staff

Introduction
The University of Michigan-Ann Arbor is committed to providing a safe, healthy learning community for all its members. The University recognizes that the improper and excessive use of alcohol and other drugs may interfere with the University’s mission by negatively affecting the health and safety of students, faculty and staff. Problems such as vandalism, assault, harassment, and disruption of sleep and study space increase in relation to misuse. It is due to the harm caused by excessive and illegal use that the University has a vested interest in establishing polices to prohibit unlawful behavior and sanctions to address policy violations by members of the U-M community.

Under the Drug Free Workplace Act of 1988 and the Drug Free Schools and Communities Act Amendments of 1991, the University is required to have an alcohol and other drug policy and distribute this policy annually to all employees and students. This policy must outline the University’s prevention, education and intervention efforts, and consequences that may be applied by both the University and external authorities for policy violations. The law also requires that individuals be notified of possible health risks associated with the use and abuse of alcohol and other drugs, and sources of assistance for problems that may arise as a result of use.

U-M Alcohol and Other Drugs Policy
Michigan law prohibits the dispensing, selling or supplying of For the purpose of this policy, the term "drug" includes:
1. controlled substances, as defined in 21 USC 802, which cannot be legally obtained
2. legally obtainable controlled substances which were not legally obtained, including:
   • Prescribed drugs when prescription is no longer valid (e.g. use of medication after a course of treatment is completed);
   • Prescribed drugs used contrary to the prescription;
   • Prescribed drugs issued to another person.

All members of the campus community also are governed by laws, regulations and ordinances established by the state and local municipalities, and will be held accountable by law enforcement representatives of those entities for any illegal activity. It is the responsibility of all campus members to be aware of these laws.

Michigan law prohibits the dispensing, selling or supplying of drugs or alcoholic beverages to a person under 21 years old. Employees, students, faculty and campus visitors may not unlawfully manufacture, consume, possess, sell, distribute, transfer or be under the influence of alcohol, illicit drugs or controlled substances on University property, while driving a University vehicle or while otherwise engaged in University business. The only exception to this policy is that individuals of legal age may consume alcohol on University property in a manner consistent with University policy and State of Michigan law. University property, as defined in this policy, includes all buildings and land owned, leased, or used by the University, and motor vehicles operated by employees, including personal motor vehicles, when used in connection with work performed for or on behalf of the University.

If alcohol is to be served at any event/meeting outside one of the licensed facilities on campus (Michigan League, Michigan Union, Pierpont Commons, Oxford Conference Center, Business Executive Residence), the General Counsel’s frequently asked questions web page should be referenced for proper handling: http://www.ogc.umich.edu/faq_alcohol.html

Any person taking prescription drugs or over-the-counter medication is personally responsible for ensuring that while taking such drugs or medications, he or she is not a safety risk to themselves and others while on University property, while driving a University or privately owned vehicle, or while otherwise engaged in University business. It is illegal to misuse prescription medication, i.e. continue to use medication when the prescription...
is no longer valid, use prescribed drugs contrary to the prescription, and give or sell prescribed drugs to another person. Misusing prescription drugs can result in conviction with jail time.

The University of Michigan is a smoke free campus. Please refer to http://www.hr.umich.edu/smokefree/ for more information.

3. UM Alcohol and Other Drug Prevention Strategies
The University of Michigan uses evidenced-based strategic interventions, collaboration, innovation and the incorporation of the wellness dimensions to reduce harmful consequences of alcohol and other drug use.

- Providing education and awareness activities.
- Offering substance-free social, extracurricular, and public service options.
- Creating a health-promoting normative environment.
- Restricting the marketing and promotion of alcohol and other drugs.
- Limiting availability of alcohol and other drugs.
- Developing and enforcing campus policies and enforce laws to address high-risk and illegal alcohol and other drug use.
- Providing early intervention and referral for treatment.

For more detailed information on the U-M alcohol and other drug prevention strategies contact the UM AOD Policy and Prevention Administrator, at 734-615-7694.

4. Health Risks
The use or abuse of alcohol and other drugs increases the risk for a number of health-related and other medical, behavioral and social problems. Below is a general description of the health risks associated with drug use.

ALCOHOL Can cause short term effects such as loss of concentration and judgment; slowed reflexes; disorientation leading to higher risk of accidents and problem behavior; long term effects include risk of liver and heart damage, malnutrition, cancer and other illnesses; can be highly addictive to some persons.

AMPHETAMINES Can cause short term effects such as rushed, careless behavior and pushing beyond your physical capacity, leading to exhaustion; tolerance increases rapidly; long term effects include physical and psychological dependence and withdrawal can result in depression and suicide; continued high doses can cause heart problems, infections, malnutrition and death.

CANNABIS Can cause short term effects such as slow reflexes; increase in forgetfulness; alters judgment of space and distance; aggravate pre-existing heart and/or mental health problems; long term health effects include permanent damage to lungs, reproductive organs and brain function; Can interfere with physical, psychological, social development of young users.

COCAINE (crack) Can cause short term effects such as impaired judgment; increased breathing, heart rate, heart palpitations; anxiety, restlessness, hostility, paranoia, confusion; long term effects may include damage to respiratory and immune systems; malnutrition, seizures and loss of brain function; highly addictive.

DESIGNER DRUGS/SYNTHETIC CANNABINOIDS (bath salts, K2, spice) Can cause short term effects such as elevated heart rate, blood pressure and chest pain; hallucinations, seizures, violent behavior and paranoia; may lead to lack of appetite, vomiting and tremor; long-term use may result in kidney/liver failure, increased risk of suicide and death.

HALLUCINOGENS (PCP, LSD, ecstasy, dextromethorphan) Can cause extreme distortions of what’s seen and heard; induces sudden changes in behavior, loss of concentration and memory; increases risk of birth defects in the child; overdose can cause psychosis, convulsions, coma and death. Frequent and long-term use can cause permanent loss of mental function.

INHALANTS (nitrous oxide, amyl nitrite, butyl nitrite, chlorohydrocarbons, hydrocarbons) Can cause short term effects such as nausea, dizziness, fatigue, slurred speech, hallucinations or delusions; may lead to rapid and irregular heart rhythms, heart failure and death; long-term use may result in loss of feeling, hearing and vision; can result in permanent damage to the brain, heart, lungs, liver and kidneys.

OPIATES/NARCOTICS (heroin, morphine, opium, codeine, oxycodone, china white) Can cause physical and psychological dependence; overdose can cause coma, convulsions, respiratory arrest and death; long term use leads to malnutrition, infection and hepatitis; sharing needles is a leading cause of the spread of HIV and hepatitis; highly addictive, tolerance increases rapidly.

SEDATIVES Can cause reduced reaction time and confusion; overdose can cause coma, respiratory arrest, convulsions and death; withdrawal can be dangerous; in combination with other controlled substances can quickly cause coma and death; long term use can produce physical and psychological dependence; tolerance can increase rapidly.

TOBACCO (cigarettes, cigars, chewing tobacco) Can cause diseases of the cardiovascular system, in particular smoking being a major risk factor for a myocardial infarction (heart attack), diseases of the respiratory tract such as Chronic Obstructive Pulmonary Disease (COPD) and emphysema, and cancer, particularly lung cancer and cancers of the larynx and mouth; nicotine is highly addictive.

For an extensive list of health-related risks please visit The National Institute on Drug Abuse: http://www.drugabuse.gov/

5. Counseling and Treatment Programs
The University of Michigan encourages individuals with alcohol-or other drug-related problems to seek assistance.

Emergency Services Faculty, Staff and Students
- UM Psychiatric Emergency Services
  Level B1 of the Medical Center, adjacent to the Department of Emergency Medicine
  Crisis Help Hotline (734) 996-4747
  24 hours a day/7 days a week, Fee for service

Non-Emergency Services for Individual Students
- UM Counseling and Psychological Services
  Michigan Union, 3rd floor
  (734) 764-8312
  Offers individual counseling and substance abuse assessments. Free services for enrolled UM students.

- UM University Health Service
  Health Promotion and Community Relations
  207 Fletcher Street
  (734) 763-1320
• Facilitates the Brief Alcohol Screening and Intervention for College Students (BASICS) and the Individual Marijuana Education Program (IMEP), as educational interventions for students who would like to explore their relationship with alcohol and/or marijuana use (two one-on-one sessions); free to enrolled U-M students.

• Provides a supportive community where students in recovery can achieve academic success while enjoying a genuine college experience, free from alcohol and other drugs. The UM Collegiate Recovery Program recovery support includes: emotional support, educational support, social support and campus resource navigation.

Non-Emergency Services for Faculty and Staff
• Faculty and Staff Assistance Program
  1009 Greene Street
  2076 Administrative Services Building
  (734) 936-8660

  FASAP is a University of Michigan program that offers a number of services designed to help staff, faculty, and their immediate family members with personal difficulties encountered at both work and home.

• MHealthy Alcohol Management Program (AMP)
  2025 Traverwood, Suite A3, Ann Arbor, MI 48105
  (734) 998-2017

  The AMP is a brief, confidential health education program that helps you cut back on your drinking or quit altogether. You decide which approach is right for you. This program is for people with mild to moderate alcohol problems who want to rid themselves of the negative consequences of drinking. It is not for people who are severely dependent or alcoholic and require treatment services rather than health education. Call for a free phone consultation.

• MHealthy Tobacco Consultation Service (TCS)
  2025 Traverwood, Suite A3, Ann Arbor, MI 48105
  (734) 998-6222

  Provides complete and easily accessible quit smoking / quit chewing tobacco programs open to all U-M employees, patients, and the general public. Group and individual programs are available.

• UMHS Employee Assistance Program
  1500 E. Medical Center Drive
  (734) 763-5409

  Provides brief counseling and coaching services, mediation services, crisis intervention, assessment and referral, educational and training programs, and supervisory, staff, and team consultation for UMHS Faculty, Staff, and their families.

• UM Addiction Treatment Services (UMATS)
  Rachel Upjohn Building 4250, Plymouth Rd., Ann Arbor, MI
  (734) 232-0600 or 1-800-828-8020

  Provides assessment and treatment services.

6. UM AOD Policy and Student Organizations
The University of Michigan expects each student organization to adopt a policy about the use of alcohol and other drugs that is consistent with this Policy; complies with federal, state and local laws; minimizes criminal and civil liability to the organization and its members; and helps assure the personal safety and welfare of members and guests. The Division of Student Affairs provides resources and references to assist student organizations with drafting policies and managing membership. Contact the Center for Campus Involvement for assistance or more information:

Center for Campus Involvement
2205 Michigan Union, 2nd floor 734-763-5900

The following guidelines are recommended:
I. It is illegal for student organizations to sell alcohol in the state of Michigan. Student organizations can significantly improve personal safety and reduce liability by not providing alcohol to any person.

II. If alcohol is to be present at an organization-sponsored activity, the organization can provide for the safety of its members and reduce its liability if:
   a. Alcohol is not the focus of the event;
   b. Attractive alternative beverages are provided;
   c. Procedures are in place to prevent service or sale to persons under the legal age of 21;
   d. Alcoholic beverages are not purchased with organization funds nor with the contributions of individual members;
   e. Alcohol is not served from common or self-serve containers;
   f. Service complies with this Policy, as well as the rules of the facility;
   g. Designated non-drinking hosts are assigned to attend the event;
   h. Assist any attendee who is intoxicated with finding alternative transportation home.

If alcohol is to be present at an event, the preferred methods of serving alcoholic beverages are to use a professional caterer or hold the event at a site provided by a vendor who is licensed to sell and serve alcohol. If these methods are not possible, request that guests of legal drinking age bring a reasonable amount of alcohol that only they will consume at the event. Schools, departments, units and administrative offices as appropriate are expected to encourage student organizations’ compliance with these expectations and recommendations.

7. University Sanctions — UM Ann Arbor Campus
The use or abuse of alcohol and other drugs also increases the risks for behavioral and social problems such as negative effects on academic work performance; conflicts with co-workers, classmates, family, friends and others; conduct problems resulting in disciplinary action, including loss of employment or dismissal from an academic program; and legal problems resulting in ticketing, fines and imprisonment.

The laws of the state of Michigan and University of Michigan’s policies prohibit the consumption or possession for personal consumption of alcoholic beverages by persons under the age of 21 years. Further, Michigan laws and University policies prohibit the sale, service or giving of alcoholic beverages to persons under the age of 21. University of Michigan’s policies, local ordinances and laws, state laws and federal laws also prohibit the unlawful possession, use and/or distribution of illicit drugs and alcohol.

Violation of University policies will be subject to campus disciplinary review and action, as follows:
• Students: The University community has established expectations for nonacademic student conduct under the Statement of Student Rights and Responsibilities (The Statement). The Statement specifically addresses the illicit use of
The following behaviors contradict the values of the University community and are subject to action under this Statement:

- Illegally possessing or using alcohol
- Illegally distributing, manufacturing, or selling alcohol
- Illegally possessing or using drugs
- Illegally distributing, manufacturing, or selling drugs

Violations of laws and ordinances may result in misdemeanor or felony convictions accompanied by the imposition of legal sanctions, which include, but are not limited to, the following:

- Fines as determined under local, state, or federal laws;
- Imprisonment, including up to life imprisonment, for possession or trafficking in drugs such as heroin, cocaine, marijuana and prescription drugs;
- Forfeiture of personal and real property;
- Denial of federal benefits such as grants, contracts and student loans;
- Loss of driving privileges;
- Required attendance at substance abuse education or treatment programs.

A full description of federal sanctions for drug felonies can be found at: [http://www.usdoj.gov/dea/agency/penalties.htm](http://www.usdoj.gov/dea/agency/penalties.htm)

**Alcohol:** Under Michigan law, it is illegal for anyone under the age of 21 to purchase, consume or possess, or have any bodily content of alcohol. A first-time conviction may result in a fine, substance abuse education and treatment, community service and court-ordered drug screenings. There also is a provision for possible imprisonment or probation for a second or subsequent offense. Use of false identification by minors in obtaining alcohol is punishable with a fine, loss of driver's license, probation and community service.

Individuals can be arrested and/or convicted of operating a vehicle while intoxicated with a blood alcohol concentration (BAC) level at .08 or higher. If a student is under 21, there is a "zero tolerance" law in the state of Michigan and any blood alcohol level of .01 or higher can lead to a minor in possession (MIP) citation as well as being cited for operating a vehicle while intoxicated, if applicable. This is in addition to suspension of driving privileges in the state of Michigan.

**Medical Amnesty:** To better ensure that minors at medical risk as a result of alcohol intoxication will receive prompt and appropriate medical attention, in 2012, the State of Michigan adopted a medical amnesty law to remove perceived barriers to calling for or seeking help.

Michigan law continues to prohibit a minor from purchasing, consuming, or possessing, or attempting to purchase, consume, or possess, alcoholic liquor and from having any bodily alcohol content. The new law that was passed creates an exemption from prosecution for the following:

- A minor (under the age of 21) who, after consuming alcohol, voluntarily presents himself or herself to a health facility or agency for treatment or observation, including medical examination and treatment for any condition as a result of sexual assault (as defined in Michigan law).
- Any minor (under the age of 21) who accompanied a minor (under the age of 21) who, after consuming alcohol, voluntarily presented himself or herself to a health facility or agency for treatment or observation, including medical examination and treatment for any condition as a result of sexual assault (as defined in Michigan law).
- Any minor (under the age of 21) who initiated contact with law enforcement or emergency medical services personnel for the purpose of obtaining medical assistance in connection with a legitimate health care concern.

The University of Michigan maintains the discretion to refer the individual for appropriate educational intervention(s).

**Marijuana:** The laws regarding marijuana possession on campus differ from those in the city of Ann Arbor. The property occupied by the University of Michigan is under the jurisdiction of the laws of the state of Michigan. Under these laws, possession of marijuana on U-M property is a misdemeanor, punishable by a fine up to $2,000 and/or imprisonment of up to one year. Persons convicted of possession of marijuana off U-M property but in the city limits of Ann Arbor will be charged with a civil infraction and required to pay a fine.
Michigan Law Governing Marijuana: The Michigan Medical Marijuana Act (MMMA) conflicts with federal criminal laws governing controlled substances, as well as federal laws requiring institutions receiving federal funds, by grant or contract, to maintain drug-free campuses and workplaces. The University of Michigan receives federal funding that would be in jeopardy if those federal laws did not take precedence over state law. Thus the use, possession or cultivation of marijuana in any form and for any purpose continues to violate the UM Alcohol and Other Drug Policy and is prohibited at the University of Michigan.

9. Employee Reporting Requirement
Under the Drug-Free Workplace Act of 1988, in addition to the other requirements of this policy, the University of Michigan requires all employees who work in any capacity under a federal grant or contract to notify his or her University supervisor or department head in writing of his or her conviction for a violation of any criminal drug statute occurring in the workplace or on work-related activities no later than five (5) calendar days after such conviction. The supervisor or department head will notify University Human Resources, who will consult with the appropriate staff in the Division of Research Development and Administration regarding satisfying the University’s reporting obligations.

10. Alcohol Marketing Standards
The University of Michigan will refuse advertising inconsistent with the fundamental missions of the University, or in conflict with the image the University seeks to project or the well-being of the University community. Examples of advertisements that will not be accepted include:
- Alcoholic beverages
- Tobacco products
- Sex as a product
- Gambling
- Paraphernalia associated with illegal drugs
- Dishonest, deceptive, or illegal advertising.

A full description of the University’s marketing standards can be found at: http://www.logos.umich.edu/policyuse.html#advertising

11. Distribution of Policy
A copy of this policy statement will be distributed to all faculty, staff and students annually via email at the beginning of fall semester.

12. Review of University Prevention Program and Policy
Biennially the University shall review its “Alcohol and Other Drugs Prevention Program and Policy” to determine effectiveness and implement changes, if needed, and to ensure that the University’s disciplinary sanctions are consistently enforced.

13. For More Information
For more information concerning this policy, contact the UM Alcohol and Other Drugs Prevention Program in the Health Promotion and Community Relations Department at (734) 615-7694.

Revised September 2012

Statement of Student Rights and Responsibilities

Introduction
The University of Michigan-Ann Arbor is dedicated to supporting and maintaining a scholarly community. As its central purpose, this community promotes intellectual inquiry through vigorous discourse. Values which undergird this purpose include civility, dignity, diversity, education, equality, freedom, honesty, and safety.

When students choose to accept admission to the University, they accept the rights and responsibilities of membership in the University’s academic and social community. As members of the University community, students are expected to uphold its previously stated values by maintaining a high standard of conduct. Because the University establishes high standards for membership, its standards of conduct, while falling within the limits of the law, may exceed federal, state, or local requirements.

Within the University, entities (such as schools and colleges; campus, professional, and student organizations) have developed policies that outline standards of conduct governing their constituents and that sometimes provide procedures for sanctioning violations of those standards. This Statement of Student Rights and Responsibilities (the Statement) does not replace those standards; nor does it constrain the procedures or sanctions provided by those policies. This Statement describes possible behaviors which are inconsistent with the values of the University community; it outlines procedures to respond to such
behaviors; and it suggests possible sanctions/interventions which are intended to educate and to safeguard members of the University community.

Student Rights
Students at the University have the same rights and protections under the Constitutions of the United States and the State of Michigan as other citizens. These rights include freedom of expression, press, religion, and assembly. The University has a long tradition of student activism and values freedom of expression, which includes voicing unpopular views and dissent. As members of the University community, students have the right to express their own views, but must also take responsibility for according the same right to others.

Students have the right to be treated fairly and with dignity regardless of race, color, national origin, age, marital status, sex, sexual orientation, gender identity, gender expression, disability, religion, height, weight, or veteran status, and as revised in the University of Michigan Nondiscrimination Policy, The University has a long-standing tradition of commitment to pluralistic education. Accordingly, the University, through this Statement, will not unlawfully discriminate on the basis of protected group status.

Students have the right to be protected from capricious decision-making by the University and to have access to University policies which affect them. The University has an enduring commitment to provide students with a balanced and fair system of dispute resolution. Accordingly, this Statement will not deprive students of the appropriate due process protections to which they are entitled. This Statement is one of the University’s administrative procedures and should not be equated with procedures used in civil or criminal court.

The University’s commitment to providing students appropriate dispute resolution avenues means that in addition to formal conflict resolution processes the University also provides informal, adaptable conflict resolution pathways.

Student Responsibilities
Along with rights come certain responsibilities. Students at the University are expected to act consistently with the values of the University community and to obey local, state, and federal laws.

Violations
Students are expected to comply with published University policies. The following behaviors, for example, contradict the values of the University community and are subject to action under this Statement.

A. Physically harming another person including acts such as killing, assaulting, or battering
B. Sexually assaulting another person
C. Sexually harassing another person as defined by the University’s Standard Practice Guide 201.89: http://spg.umich.edu/pdf/201.89-0.pdf. Students accused of sexual harassment are subject to the resolution procedures outlined under this Statement.
D. Hazing
E. Stalking or harassing another person
G. Possessing, using, or storing firearms, explosives, or weapons on University controlled property or at University events or programs (unless approved by the U-M Police Department; such approval will be given only in extraordinary circumstances)
H. Tampering with fire or other safety equipment or setting unauthorized fires
I. Illegally possessing or using alcohol
J. Illegally distributing, manufacturing, or selling alcohol
K. Illegally possessing or using drugs
L. Illegally distributing, manufacturing, or selling drugs
M. Intentionally and falsely reporting bombs, fires, or other emergencies to a University official
N. Stealing, vandalizing, damaging, destroying, or defacing University property or the property of others
O. Obstructing or disrupting classes, research projects, or other activities or programs of the University; or obstructing access to University facilities, property, or programs (except for behavior that is protected by the University’s policy on Freedom of Speech and Artistic Expression)
P. Making, possessing, or using any falsified University document or record; altering any University document or record, including identification cards and meal cards
Q. Assuming another person’s identity or role through deception or without proper authorization. Communicating or acting under the guise, name, identification, email address, signature, or indicia of another person without proper authorization, or communicating under the rubric of an organization, entity, or unit that you do not have the authority to represent
R. Failing to leave University controlled premises when told to do so by a police or security officer with reasonable cause
S. Conviction, a plea of no contest, acceptance of responsibility, or acceptance of sanctions for a crime or civil infraction (other than a minor traffic offense) in state or federal court if the underlying behavior impacts the University community
T. Misusing, failing to comply with, or jeopardizing Statement procedures, sanctions, or mediated agreements, or interfering with participants involved in the resolution process
U. Violating University computer policies

Scope of the Violations
Behavior which occurs in the city of Ann Arbor, on University controlled property, or at University sponsored events/programs may violate the Statement. Behavior which occurs outside the city of Ann Arbor or outside University controlled property may violate the Statement only if the behavior poses an obvious and serious threat or harm to any member(s) of the University community.

The Statement of Student Rights and Responsibilities is intended to incorporate other specific University policies by reference. These policies are: the University Housing’s Community Living at Michigan Handbook, the Information Technology Division’s Condition of Use Statement, and the Computer Aided Engineering Network’s Conditions of Use Policy. The Statement will be used to address violations of these policies only if the violation warrants a process or a sanction/intervention beyond what is available in these policies. In such cases, policy adjudicators may take intermediate action regarding a complaint as defined by their individual policy; however, final resolution will occur under the procedures outlined in this Statement.
Access Control

Residence halls are secured 24 hours a day; all other campus facilities have scheduled open hours which may vary at different times of the year. Open hours are developed by the school, college or department responsible for the facility. Notifications of changes in these hours of operation must be forwarded to the U-M Police Department by the person identified as being responsible for the building.

During scheduled business hours, public areas of the University are open to students, parents, employees, contractors, guests and invitees. During non-business hours, access is permissible by authorized persons possessing University identification and legally issued keys or access cards. Persons not in possession of a key or access card will not be allowed to remain unless accompanied by an authorized person or written authorization from the appropriate dean, director, or department head.

Keys and/or access-control cards are issued to individuals to allow them to gain general access to their assigned areas. To safeguard and protect the community, keys and access-control cards should be kept on your person at all times or secured in a locked container, drawer, etc. Never lend them out, and check them daily to assure none are missing. Never duplicate a key. Failure to follow these guidelines places the community at risk.

Residence Hall Access Control

University Housing is a residential community safeguarded, in part, by an access-control system that restricts entry to the buildings and assigned space. The following provides an overview of protocols, guidelines and understandings related to access-control.

Housing staff requiring infrequent and non-recurring access may contact the Building Facilities Manager, Housing Security or Northwood Apartments (for apartments and rental properties only) to provide entry to rooms and selected areas. Housing staff requiring frequent and/or recurring access to a building may request assigned keys or an access-control card for those rooms or areas. This may relate to: (1) a permanent requirement; or (2) a temporary requirement for projects and special assignments. In such cases, arrangements can be made through Housing Security for keys/rings, and unit management is responsible for assuring that they are handled according to the guidelines and protocols outlined herein.

Non-Housing staff requiring infrequent and non-recurring access may contact the Building Facilities Manager, Housing Security or Northwood Apartments (for apartments and rental properties only) to provide entry to rooms and selected areas. Non-Housing staff requiring frequent and/or recurring access to a building (varying from high frequency for a short period of time, such as once per day for five days, to relatively low frequency for a long period of time, such as once a week for several months) may request keys or an access-control card for those rooms and areas. Examples include members of other University departments (such as Plant Operations and ITS), contractors working on a project, and blanket-order service vendors. The vendor or contractor will be accompanied by a security officer or other regular Housing staff member when accessing occupied student rooms or apartments in residence halls and Northwood Apartments.

UNIVERSITY REGULATIONS

The University passed Ordinance 14 in September 1991 which contains regulations concerning alcohol, disorderly conduct, fire setting, and weapons. A person who violates any of the following regulations is guilty of a misdemeanor and, upon conviction, may be imprisoned for a period of ten to sixty days, and/or may be fined up to $50 plus court costs.

Fire Setting and False Alarms

The University prohibits setting “any fire upon University property or University buildings except in approved stoves or grills or as otherwise permitted by University officials by a prior writing.” In addition, it is violation of state law to knowingly or willfully commit any or one of the following actions:

- to raise a false alarm of fire at any gathering or any public place; or by telephone or in person,
- to ring any bell or operate any mechanical apparatus, electrical apparatus, or combination thereof, for the purpose of creating a false fire alarm.

Violation of the state law shall be regarded as a misdemeanor and may result in imprisonment for not more than one year and a fine in the amount of $500.00 or less.

In addition, these actions are a violation of the Statement of Student Rights and Responsibilities.

Information about fire safety systems and rules in the residence halls can be viewed at www.housing.umich.edu/services/security/firesafety.html.
Weapons
The University prohibits the possession or discharge of any firearm or other dangerous weapon as defined under Michigan law, regardless of whether the individual has a concealed weapons permit. In addition, any knife, sword or machete having a blade longer than four inches, or, in the case of a knife with a mechanism to lock the blade in place when open, longer than three inches is also prohibited. This prohibition includes all of the Ann Arbor campus.

Exceptions to this Ordinance include:
• University employees who are authorized to possess and/or use such a device pursuant to Standard Practice Guide 201.94;
• Law enforcement officers or legally established law enforcement agencies;
• When someone possesses or uses such a device as part of a military or similar uniform or costume in connection with a public ceremony or parade or theatrical performance;
• When someone possesses or uses such a device in connection with a regularly scheduled educational, recreational or training program authorized by the University;
• When someone possesses or uses such a device for recreational hunting on property which has been designated for such activity by the University provided such possession and use is in strict compliance with applicable law; or
• A written waiver is obtained from the Police Chief of the University’s Police Department based on extraordinary circumstances. Any such waiver may include certain restrictions when the Director determines that such restrictions are appropriate under the circumstances.

A person who violates the Ordinance is guilty of a misdemeanor, and upon conviction, punishable by imprisonment for not less than ten days and no more than 60 days, or by fine of not more than $50, or both.

STATE LAWS

State of Michigan Stalking Laws
Stalking -
A misdemeanor punishable by up to one year in County Jail and $1,000.00 fine. This is defined as two or more separate incidents of non-consenting contact between stalker and victim. The acts must be done willfully, be such as would cause a reasonable person to suffer emotional distress, and to feel terrorized, frightened, intimidated, threatened, harassed, or molested.

Aggravated Stalking -
A felony punishable by a sentence of up to five years in State Prison and a $10,000.00 fine. Aggravated Stalking is defined as a violation of a Personal Protection Order, bail, probation condition, or a second offense. Stalking is also a violation of the Statement of Student Rights and Responsibilities.

Sex Offender Registry
In accordance with State laws, the U-M Police Department maintains a list of registered convicted sex offenders who reside on campus.

A non-permanent resident of Michigan who is required to register shall report her or his status within ten days in person to the U-M Police Department, if any of the following occur:
• The individual is or becomes an employee, contractual provider, employee of a contractual provider or volunteer with the University of Michigan and her/his position will require that s/he be present on the campus for 14 or more consecutive days or 30 or more total days in a calendar year.
• The status described above is discontinued.
• The individual is or enrolls as a student with the University or the individual discontinues that enrollment.

If the individual is a permanent resident of Michigan, s/he shall report her or his status in person at the local law enforcement agency having jurisdiction where her or his new residence is located. If the individual resides on campus (student residence halls and family housing units), then s/he must report her/his status to UMPD. Persons residing on University property outside of the Ann Arbor campus will be directed to the local police agency that has overall jurisdiction.

The Sex Offender list is available for public view at the UMPD (1239 Kipke Dr.). In addition, the public can access the State of Michigan Public Sex Offender Registry file via the Internet at http://www.mipsor.state.mi.us.
SAFETY AND HEALTH-RELATED RESOURCES

Police Agencies

University Police Department
1239 Kipke Drive (just east of Crisler Center)
Ann Arbor, MI 48109-2036
www.police.umich.edu

Hours of operation: 24 hours a day, 7 days a week
Police, Fire and Medical Emergencies . . . . . . . . . .9-1-1
Text emergencies to: . . . . . . . . . . . . . .377911 (DPS911)
For non-emergencies . . . . . . . . . . . . . . . . . . . . . . .(734) 763-1131
Administration offices . . . . . . . . . . . . . . . . . . . (734) 763-3434

Neighborhood locations:
North Campus Research Complex . . . (734) 647-3919
Palmer Commons . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . (734) 763-9395
Pierpont Commons . . . . . . . . . . . . . . . . . . . . . . . . . . . . . (734) 647-4066
Wolverine Tower . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . (734) 615-1596

For an emergency, dial 9-1-1 from any University phone or text UMPD at 377911, or lift the receiver or press the button on an emergency blue light campus phone, elevator phone or carport phone in a University-owned parking structure.

The University of Michigan Police Department (UMPD) is a full service law enforcement agency. Police officers are licensed by the Michigan Commission on Law Enforcement Standards (MCOLES), and have the authority to investigate, search, arrest and use reasonable force as necessary to protect persons and property and to enforce the laws of the State of Michigan and the Ordinance of the Regents of the University of Michigan.

University Police Officers patrol all campus buildings and grounds. These patrols are designed to prevent and detect crimes and property loss from crime, fire and floods. Patrols are conducted 24 hours a day, seven days a week. Patrols are performed by officers on foot, in motor vehicles, and on motorcycles and bicycles. Specialized police services provided by officers include: criminal investigations, accident investigations, evidence technicians, mountain bike patrol, motorcycle, tactical team, K9 teams, computer forensics, special problems team and community outreach team.

The U-M Police Department maintains a 9-1-1 Emergency Communication Center to monitor intrusion, robbery, fire, elevator, temperature, and maintenance alarms for University buildings. Appropriate response is determined and necessary action is taken. The UMPD Communication Center is operated 24 hours a day, seven days a week. The UMPD Communications Specialists monitor radio communications from a variety of University departments as well as other public safety agencies.

The University Police Department has a cooperative relationship and works very closely with the Ann Arbor Police Department and the other local, state and federal law enforcement agencies in matters of mutual concern. The Washtenaw County Law Enforcement Mutual Aid Agreement assures that each police agency in Washtenaw County agrees to aid other agencies in need of law enforcement assistance, and is just one example of the cooperation between area police agencies. The University also contracts with other Michigan law enforcement agencies for athletic events or other special events.

UMPD has officers assigned to districts throughout the campus. These officers work together with University community members to reduce the fear of crime and the conditions that contribute to crime, and to increase the community’s involvement in resolving these issues. Officers are encouraged to establish and maintain long-term working relationships with community members. Rather than solely reacting to events, district teams will take a preventive approach to eliminating problems that cause crime or allow it to occur. Problem Oriented Policing principles are used as a means to attack the conditions that allow or contribute to crime, as well as other elements that detract from the quality of life.

On a requested basis, UMPD officers make presentations designed to inform students and employees about UMPD, security procedures and practices that aid in the prevention of crime, with a focus on individual and community responsibility for personal and property security and the security of others. Similar presentations are made to each session of new student and parent orientations.
An environmental safety design review committee meets regularly to develop short- and long-term standards and recommendations for existing buildings, landscaping, maintenance, and similar security issues, as well as new facility design criteria to improve the safety of the campus environment. Grounds crews routinely inspect shrubbery and lighting. (Lighting maintenance is a responsibility jointly shared by the University and the City of Ann Arbor.) Each light pole bears a number to facilitate immediate reporting of faulty lighting to UMPD.

In August 2009, UMPD became nationally accredited by the Commission on Accreditation for Law Enforcement Agencies. The Department achieved a three-year advanced reaccreditation in August 2012. See www.calea.org for more information.

Ann Arbor Police Department
301 E. Huron
Ann Arbor, MI 48104
For an emergency off-campus, dial 9-1-1. The Ann Arbor Police Department will be the responding agency if you are using a non-University phone.

Non-Emergency .............................................(734) 994-2911
Police Desk ...................................................(734) 794-6920
Police Tip Line .............................................(734) 794-6939
Neighborhood Watch & Crime Prevention ..(734) 794-6900
x 49346

Hours of operation:
• 24 hours a day, 7 days a week

The Ann Arbor Police Department is a full service agency offering Crime Prevention and Crime Notification Programs. The programs include Neighborhood Watch, Code Red and Crime Mapping.com. The Department also offers various crime prevention programs such as the Citizen’s Police Academy, the Community Emergency Response Teams and other educational presentations.

The Neighborhood Watch program relies on over 300 volunteer Block Captains who act as liaison between the neighborhood and the police department, relaying neighborhood concerns and suspicions. It fosters a strong cohesive partnership with citizens and the police department to prevent crime and enhance quality of life issues in Ann Arbor.

The Crime Prevention Programs offered educate the public in a variety of topics to include personal safety, emergency preparedness and the ins and outs of Emergency Services within the City of Ann Arbor.

For more information on these programs and other city services, please visit our website at www.a2gov.org.

Security Agencies

Hospitals and Health Centers Security Services
(734) 763-5511 - Security Administration (during normal business hours)
(734) 936-7890 - Communication Control Center (24/7)
Dial 911 for all emergencies
www.med.umich.edu/security

Security for the Hospitals and Health Centers is provided by the HHC Security Services Department. Hospital Security provides a very comprehensive security service program that delivers optimal customer service to our patients, families, visitors and employees.

Some of the services provided include security patrols and escorts, assisting patients and visitors, access control, visitor screening, way-finding, loss prevention and CCTV monitoring. Another primary role is to support patients, families and visitors who are sometimes facing very difficult and traumatic challenges in their lives. Hospital Security also assists medical staff with specific patient care needs often needed in very stressful and difficult conditions.
Housing Security and Safety Services

9-1-1 Emergency
(734) 764-6185 Administration
www.housing.umich.edu/services/security/index.html

The primary responsibility of Housing Security is to ensure the safety of residents, staff and guests utilizing University Housing owned or controlled properties. This includes security patrols, crime prevention initiatives, fire safety, access control, emergency preparedness, security technologies, and regular interaction with our Housing colleagues and other campus partners. Officers patrol Housing properties to deter crime, identify safety hazards, potential threats, and security concerns in the community. They also have responsibility for community building with staff and residents, in order to promote a culture of safety, approachability and reporting. Officers are responsible for responding to and evaluating requests for emergency assistance and coordinating appropriate police, fire and medical responses, as needed. Officers are responsible for conducting non-criminal investigations, as well as preliminary investigations into criminal activity, in close collaboration with the U-M Police Department (for criminal matters). Housing Security Officers prepare incident reports for general assistance, student behavior, and criminal complaints, and are required to participate in the criminal justice process as well as the student conduct processes. In addition, Housing Security leadership has responsibility for student crisis management in Housing and at the institutional level, as well as the coordination of emergency preparedness efforts for the Division of Student Affairs.

Other Emergency Responders

Ann Arbor Fire Department

115 N. Fifth Avenue
Ann Arbor, MI 48104
(734) 794-6961 Non-emergency
9-1-1 Emergency

The City of Ann Arbor Fire Department provides a multitude of emergency services, including fire suppression, vehicle accident and extrication, medical, water and ice rescue, as well as play a large part in the Washtenaw County Hazardous Material and Technical Rescue teams. The City operates out of five stations 24 hours per day respond to respond emergency and non-emergency requests.

Occupational Safety and Environmental Health (OSEH)

1239 Kipke Drive
Ann Arbor, MI 48109-1010
www.oseh.umich.edu
(734) 647-1143 Administration
(734) 763-6973 Biological and Laboratory Safety
(734) 763-6973 Environmental Protection & Permitting
(734) 615-6764 Fire Safety Service
(734) 763-4568 Hazardous Materials Management
(734) 647-1142 Industrial Hygiene and Safety
(734) 647-1142 Operational Safety and Community Health
(734) 764-6200 Radiation Safety Service
(734) 936-2019 Scientific Diving Safety

Hours of operation:
• Monday-Friday 7:30 am - 4:30 pm
• After hours and weekends, contact the U-M Police Department at (734) 763-1131

Recognized as a national leader for more than 40 years, the University of Michigan's Occupational Safety and Environmental Health (OSEH) Department is a vital link in the enhancement of a healthy and safe University environment where individuals pursue research and education, and enjoy the benefits the University has to offer.

OSEH's eight specialized program areas lead the University and support the surrounding community through partnership, guidance, and education to promote health, safety, protection of the environment, and compliance with local, state and federal rules dealing with hazardous materials, operations, fire and life safety, and environmental protection.

The combined technology, training, and expertise within each program area serve the safety and health needs of the University community. Comments, observations, inquiries, recommendations, concerns, or complaints regarding occupational safety and environmental health at the University may be directed to any program area.

Office of Campus Sustainability

1239 Kipke Drive
Ann Arbor MI 48109-1010
(734) 647-3120
www.sustainability.umich.edu

The Office of Campus Sustainability was developed in 2009 to organize and promote environmental sustainability throughout campus operations, including health, safety and emergency planning aspects.

Office of Emergency Preparedness

1239 Kipke Drive
Ann Arbor MI 48109-1010
(734) 615-7025
www.umemergencypreparedness.umich.edu/

The Office of Emergency Preparedness works to assist U-M units with preparing for emergency situations that may impact the campus including planning, coordination and exercises to test readiness.

ON-CAMPUS SUPPORT SERVICES

Counseling and Psychological Services (CAPS)

3100 Michigan Union
Ann Arbor, MI 48109-1308
(734) 764-8312
www.caps.umich.edu
www.mitalk.umich.edu

Hours of operation:
• Monday-Thursday 8 am - 7 pm (during academic year)
• Friday 8 am - 5 pm (during academic year)
• Monday-Friday 8 am - 5 pm (spring/summer)
• Services free of charge for enrolled students
CAPS is committed to providing multicultural and multidisciplinary expert and caring therapeutic support at no charge for currently enrolled University of Michigan-Ann Arbor campus students. Clinical services include brief personal therapy for individuals, couples and groups and crisis intervention. CAPS also provides outreach and education through consultations, presentations, workshops and liaison relationships. CAPS has seven training programs for advanced graduate and medical students in the mental health fields. Common reasons students go to CAPS include, but are not limited to: depression, anxiety, self-esteem, academic role and relationship issues. The staff at CAPS includes professional therapists, psychiatric staff and interns from graduate programs in psychology and social work.

CAPS is also engaging the university community with “do something,” a large scale college student mental health awareness campaign which highlights both QPR (a well-received, ongoing, suicide prevention training program) and MiTalk (a University of Michigan student-focused interactive mental health website). do something was created to help increase college student mental health awareness as well as strengthen the University of Michigan’s community of caring. For more information about these programs, to request a QPR training session for your department or student group or to learn more about CAPS services, please visit both websites listed.

UMHS Employee Assistance Program (EAP)
D2101 Medical Professional Building
1500 E. Medical Center Drive
Ann Arbor, MI 48109-5718
(734) 763-5409
email: eap@umich.edu
mhealthy.umich.edu/eap

Hours of operation:
• Monday-Friday 8 am - 5 pm
• After hours by appointment only
• Counselor available 24 hours/day, 7 days/week

The Employee Assistance Program (EAP) is a confidential, no cost service for UMHS faculty, staff, and their families. Our goal is to inspire ongoing individual and organizational development, while contributing to the health and well-being of the Health System community. We do this by providing brief counseling and coaching services, mediation services, crisis intervention, assessment and referral, educational and training programs, and supervisor, staff, and team consultation.

Faculty and Staff Assistance Program (FASAP)
2076 Administrative Services Building
1009 Greene St.
Ann Arbor, MI 48109-1432
(734) 936-8660
www.umich.edu/~fasap

Hours of operation:
• Monday 8 am - 6 pm
• Tuesday-Friday 8 am - 5 pm
• Call for an appointment

FASAP is a resource for University of Michigan faculty and staff. FASAP’s purpose is to provide confidential assessment, brief counseling services and referral recommendations, when needed, to individuals with personal concerns or problems in areas of interpersonal or marital/partner relations, family problems, and emotional difficulties, such as depression or anxiety.

These services are fully paid by the University, at no charge to faculty and staff. FASAP offers a variety of educational Brown Bags on emotional health topics, which can be held in University departments or units upon request. Also educational series on such topics as, managing anger, stress management, and parenting of teens, are offered.

IT User Advocate
Boyer Building
201 East Hoover Street
Ann Arbor, MI 48109-3704
abuse@umich.edu

The Information Technology User Advocate, a department of Information and Technology Services, investigates reports of violations of the responsible use of computing resources at the university. User Advocate staff investigates reports of violations and works within the university community to ensure that information technology policies are followed. Users should contact the User Advocate if they suspect abuse of university computing sources including the following:

- Harassing messages
- Spam sent using a umich.edu email address
- Digital copyright infringement
- Misappropriation of computing resources for commercial use

Policies regarding the proper use of information technology at the University of Michigan are available at http://cio.umich.edu/policy/.

Information and Infrastructure Assurance (IIA)
Boyer Building
201 E. Hoover Street
Ann Arbor, MI 48109-3704
security@umich.edu
safecomputing.umich.edu

Universities frequently are the targets of attempts to disrupt computing operations and to gain access to sensitive information without authorization. Information and Infrastructure Assurance (IIA), a department of Information and Technology Services, collaborates with individual U-M units to respond to IT security incidents effectively and consistently, and to mitigate their negative impact.

Users of university information resources can assist in these efforts by promptly reporting any IT security incidents, including the following:

- Unauthorized exposure of private personal information (which may lead to identity theft or misrepresentation)
- Computer break-ins and other unauthorized use of U-M systems or data
- Theft or loss of equipment, including portable equipment such as laptops and flash drives
- Interference with the intended use of IT resources
Users should report any incident to the IT security coordinator designated by their school, college, unit, or department or to security@umich.edu.

Mediation Services for Faculty & Staff (MSFS)
2072 Administrative Services Building
1009 Greene St.
Ann Arbor, MI 48109-1432
(734) 615-4789
www.umich.edu/~mediate
mediation.services@umich.edu

Hours of operation:
• Monday-Friday 8 am - 5 pm
• Appointments may be scheduled before and after regular hours when needed
• Call or email for an appointment

Mediation Services for Faculty and Staff provides confidential consultation and mediation to help address and resolve workplace problems. These services are available to U-M faculty and staff free of charge.

Please visit www.umich.edu/~mediate for more information.

Ombuds Office
6015 Fleming Administration Building
Ann Arbor, Michigan 48109-1340
(734) 763-3545
ombuds.umich.edu
ombuds-DSA@umich.edu

Hours of operation:
• Monday-Friday 8 am - 5 pm
• Walk-in consultations are available
• Call to schedule appointments

Contact the Ombuds Office if you are having a serious dispute with some part of the University over academic, administrative or other issues.

The Ombuds Office provides confidential and informal dispute resolution services and helps students develop and evaluate options to resolve disputes. With student permission, it may also discuss the situation with other parties to the dispute, such as faculty and staff, and help those parties consider resolution options. Referrals and other resources are available. The Office operates independently within the University and is an advocate for fairness in the resolution of problems. It is not an advocate for either side.

Finally, the Office helps the University identify policies, procedures and patterns of treatment that can be improved and seeks to facilitate those improvements.

SAPAC is the designated office at the University of Michigan to provide services around issues of sexual assault, dating and domestic violence, stalking and sexual harassment. Services include: educational programs; professional training; advocacy for survivors; 24-hour crisis line and in-person outreach services, assistance in dealing with the criminal justice, medical and/university systems; and professional consultation for individuals working with survivors in particular University contexts.

The Spectrum Center provides a variety of services to lesbian, gay, bisexual and transgender (LGBT) students, faculty, staff and their families and friends. We offer programs, events, LGBT ally training, speakers bureau panels, crisis intervention, a resource library and information and referral services. We also offer support groups, a harassment reporting system, intern and research opportunities, and leadership training and development. Through our staff, interns and volunteers the Center participates in building coalitions with other campus organizations as well as with other LGBT programs on college campuses around the country.

Office of Student Conflict Resolution (OSCR)
100 Student Activities Building
Ann Arbor, MI 48109-1316
(734) 936-6308
www.oscr.umich.edu

Hours of operation:
• Monday-Friday 8 am - 5 pm
• Call for an appointment or stop by the office

OSCR provides a variety of programs and services designed to support a safe, just and peaceful community, and to help Michigan students learn how to manage and resolve conflict peacefully. OSCR offers a full-spectrum of conflict resolution pathways. These include Facilitated Dialogue, Restorative Justice Circles, Shuttle Negotiation, Social Justice Mediation, as well as the Formal Conflict Resolution process as described in the Statement of Student Rights and Responsibilities: www.oscr.umich.edu/statement/. The statement is a community-owned expression of Michigan’s values that outlines both the rights that U-M students enjoy as well as responsibilities they accept as members of this community. OSCR staff members are available to consult with faculty regarding conflict resolution programs and services. Please call to speak with a staff member or to make an appointment.
OFF-CAMPUS SUPPORT SERVICES

Domestic Violence Project/SafeHouse Center

4100 Clark Road
Ann Arbor, MI 48105
(734) 973-0242 - Business Office
(734) 995-5444 - 24-hour help line

Hours of operation:
• Monday-Friday 9 am - 5 pm
• 24-hour shelter and help line

The Domestic Violence Project, Inc./SafeHouse Center is a private, non-profit organization working to end domestic violence and sexual assault in Washtenaw County. This program offers emergency shelter (open 24 hours), legal advocacy, crisis intervention, advocacy, residential and non-residential counseling, drop-in support groups, children’s programs, and follow-up services.

Services are free to those who live or work in Washtenaw County.

SOS Community Services Housing Crisis Center

114 North River Street
Ypsilanti, MI 48198
www.soscs.org

Business Office —
101 South Huron Street
Ypsilanti, MI 48197
(734) 485-8730
9 am - 5 pm, Monday-Friday

Hours of operation:
Housing Access Line
9 am - 5 pm Monday-Friday

Food Pantry Walk-In hours
10 am - 6:30 pm Tuesday

SOS Community Services is a non-profit organization dedicated to preventing and ending homelessness in Washtenaw County. SOS is the Housing Access Center for Washtenaw County, which assists families and individuals with housing-related emergencies including prevention of eviction, housing relocation, and emergency shelter. Other services offered include intensive case management, employability services, parenting programs, therapeutic child care, and after-school programs. To learn more about SOS, visit www.soscs.org.

1. To serve as a contact point for the members of the University Community who wish to raise issues regarding safety, security, and the prevention of violence.

2. To advise the Provost and the EVPCFO in conjunction with the Associate Vice President for Facilities and Operations (AVPFO) regarding issues relating to campus safety, security and the prevention of violence. The committee will make recommendations and prepare reports as needed, and shall submit an annual report outlining the issues addressed the preceding year to the Provost, EVCFO and AVPFO.

3. To review Division of Public Safety and Security (DPSS) policies and procedures, annual crime and service data, and to advise the Executive Director of DPSS regarding issues which are identified through such review.

The Campus Safety and Security Advisory Committee welcomes input and feedback from the University and Ann Arbor communities. Due to the nature of the committee's responsibilities, communication should not be of an emergency nature. Communications may be sent to safety&security@umich.edu.

UNIVERSITY PROGRAMS

Campus Safety and Security Advisory Committee (CSSAC)
The Campus Safety and Security Advisory Committee is composed of 15 members of which six are faculty, six are staff, and three are students. The committee is charged with the following responsibilities:

1. To serve as a contact point for the members of the University Community who wish to raise issues regarding safety, security, and the prevention of violence.

2. To advise the Provost and the EVPCFO in conjunction with the Associate Vice President for Facilities and Operations (AVPFO) regarding issues relating to campus safety, security and the prevention of violence. The committee will make recommendations and prepare reports as needed, and shall submit an annual report outlining the issues addressed the preceding year to the Provost, EVPCFO and AVPFO.

3. To review Division of Public Safety and Security (DPSS) policies and procedures, annual crime and service data, and to advise the Executive Director of DPSS regarding issues which are identified through such review.

The Campus Safety and Security Advisory Committee welcomes input and feedback from the University and Ann Arbor communities. Due to the nature of the committee's responsibilities, communication should not be of an emergency nature. Communications may be sent to safety&security@umich.edu.

Police Department Oversight Committee

2005 Wolverine Tower
Ann Arbor, Michigan 48109-1281
(734) 647-7292
www.hr.umich.edu/umpd

The function of this independently elected Committee, as provided by Michigan Public Act 120 of 1990, is to receive and address grievances and complaints by persons against U-M police officers or the U-M Police Department. The Committee may make recommendations concerning such grievances to the Executive Director of the Division of Public Safety and Security, including recommendations for disciplinary action.

To get information or to file a complaint, call (734) 647-7292, email pdoversight@umich.edu or stop by the Wolverine Tower office.

Office of Multi-Ethnic Student Affairs (MESA)

2202 Michigan Union (734) 763-9044
www.mesa.umich.edu

Hours of operation:
Monday-Friday 9 am - 5:30 pm (fall/winter terms)
Monday-Friday 9 am - 5 pm (spring/summer terms)

William Monroe Trotter Multicultural Center
1443 Washtenaw Ave. (734) 763-3670
Ann Arbor, MI 48104-3120
www.mesa.umich.edu/trotter

Hours of operation:
Monday-Thursday 8 am - 10 pm
Friday 8 am - 2 am (if events are scheduled late)
Saturday 12 pm - 2 am (if events are scheduled late)
Sunday 12 pm - 10 pm (fall/winter terms)
Monday-Friday 9 am - 5 pm (spring/summer terms)
Weekend times by reservation (spring/summer terms)
The Office of Multi-Ethnic Student Affairs and the William Monroe Trotter Multicultural Center serve as resources of support for diverse student populations in our campus community offering programming and facility usage. We strive to engage and empower students in all their identities by implementing programs that foster intercultural leadership and strengthen community development. In our ongoing commitment to social justice, we seek to create a campus that is inclusive to all. We strive to lead the campus community in efforts to enhance the success of students by building a sense of intra-community through intellectual, social and cultural opportunities; promote a healthier, multicultural and respectful climate that allows for meaningful cross-cultural partnerships among student communities; and engage students in efforts to further develop and deepen their intercultural skills and competencies.

The Office for Institutional Equity
2072 Administrative Services
1009 Greene St.
Ann Arbor, MI 48109-1432
(734) 763-0235
(734) 647-1388 TTY
www.hr.umich.edu/oie

Hours of operation:
• 8 am - 5 pm Monday-Friday
• After hours by appointment only

The Office for Institutional Equity (OIE) provides the delivery of programming and services for faculty, staff and students. OIE's mission is to provide leadership and support on matters relating to equity, diversity, respect and inclusiveness for all members of the University of Michigan community. OIE staff provides guidance, support and delivery of programming services and educational initiatives to University faculty, staff, and students to support diversity, inclusiveness, equal access, equitable treatment, cultural understanding and the prevention of prohibited discrimination and harassment.

OIE oversees, facilitates and supports the University’s efforts to ensure equal opportunity for all persons regardless of race, color, national origin, age, marital status, sex, sexual orientation, gender identity, gender expression, disability, religion, height, weight, or veteran status in employment, educational program and activities, and admissions.

To fulfill our mission, the Office for Institutional Equity provides:
• Information, consultation, training and resources to the University community with regard to diversity, harassment, and discrimination prevention, affirmative action, equal opportunity and disability matters;
• Individual consultation with University managers, supervisors, staff, faculty, students, and administrators;
• A mechanism for responding to complaints of harassment and discrimination;
• Oversight of and support for the University’s compliance efforts in the areas of equal opportunity, affirmative action, harassment and discrimination prevention, and compliance with all applicable State and Federal civil rights laws.

Risk Management Services
Argus II Building
400 South Fourth Street
Ann Arbor, Michigan 48103-4816
(734) 764-2200 - Office
1-800-863-1355 Anonymous Tip Line
(to report fraud, personal injury, theft, and arson)
www.umich.edu/~riskmgmt

Hours of Operation:
• Monday-Friday 8 am - 5 pm

The mission of Risk Management Services is to minimize the adverse affects of loss due to accidents or other unforeseen events that may be inflicted upon the physical and human assets of the University.

Risk Management Services:
• identifies and analyzes risk and assesses loss potential
• develops/implements loss funding and risk financing mechanisms (insurance coverage)
• eliminates/reduces risk through the loss prevention and safety programs
• handles claim control and litigation management

WorkConnections
Argus II Building
400 South Fourth Street
Ann Arbor, MI 48103-4816
(734) 615-0643
(877) 869-5266 Toll Free
(734) 936-1913 Fax
work.connections@umich.edu
www.workconnections.umich.edu

Hours of Operation:
• 8 am - 5 pm Monday-Friday

WorkConnections is an integrated disability management program developed by the University of Michigan to assist and support faculty and staff who have had an illness or injury that prevents them from working. The program will provide assistance through recovery and help facilitate a successful return to work.

Illness or Injury Reporting Standard
• Report all work-related injuries and illnesses to WorkConnections within 24 hours. Illness/Injury Report forms are available online: (http://www.workconnections.umich.edu). Please FAX completed report to (734) 936-1913.
• Verbal reports can be taken by calling (734) 615-0643.
• Report non-work related disability events, resulting in ten or more days away from the workplace to WorkConnections to receive disability management assistance.

For additional information, visit our website at: www.workconnections.umich.edu or call (734) 615-0643.
The Regents of the University of Michigan:
Julia Donovan Darlow, Ann Arbor; Laurence B. Deitch, Bloomfield Hills; Denise Ilitch, Ann Arbor;
Olivia P. Maynard, Goodrich; Andrea Fischer Newman, Ann Arbor; Andrew C. Richner, Grosse Pointe Park;
S. Martin Taylor, Grosse Pointe Farms; Katherine E. White, Ann Arbor; Mary Sue Coleman, ex officio

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